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# CHEST FREEZER

## Use & Care Guide

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# FREEZER SAFETY

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

**! DANGER**

**You can be killed or seriously injured if you don't immediately follow instructions.**

**! WARNING**

**You can be killed or seriously injured if you don't follow instructions.**

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury when using your freezer, follow these basic precautions:

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power before servicing.
- Replace all panels before operating.
- Use nonflammable cleaner.
- Keep flammable materials and vapors, such as gasoline, away from freezer.
- Use two or more people to move and install freezer.
- Keep key away from children.
- Remove doors or lid from your old freezer or refrigerator.
- Disconnect power before installing ice maker (on ice maker kit ready models only).

## SAVE THESE INSTRUCTIONS

## Proper Disposal of Your Old Freezer or Refrigerator

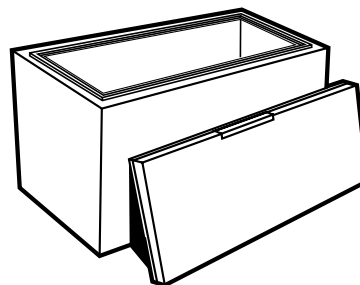
**! WARNING**

### Suffocation Hazard

Remove doors or lid from your old freezer or refrigerator.

Failure to do so can result in death or brain damage.

**IMPORTANT:** Child entrapment and suffocation are not problems of the past. Junked or abandoned freezers or refrigerators are still dangerous ... even if they will sit for "just a few days."



**BEFORE YOU THROW AWAY YOUR OLD FREEZER OR REFRIGERATOR REMOVE THE DOORS OR LID.**

# INSTALLATION INSTRUCTIONS

## Unpacking

### **⚠️ WARNING**

#### Excessive Weight Hazard

Use two or more people to move and install freezer.

Failure to do so can result in back or other injury.

#### Removing packaging materials

- Remove tape and glue residue from surfaces before turning on the freezer. Rub a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your freezer. For more information, see the “Freezer Safety” section.

#### When Moving Your Freezer:

Your freezer is heavy. When moving the freezer for cleaning or service, be sure to protect the floor. Always pull the freezer straight out when moving it. Do not wiggle or “walk” the freezer when trying to move it, as floor damage could occur.

#### Cleaning before use

After you remove all of the packaging materials, clean the inside of your freezer before using it. See the cleaning instructions in the “Freezer Care” section.

## Location Requirements

### **⚠️ WARNING**

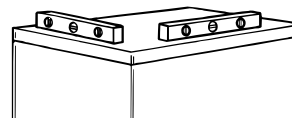


#### Explosion Hazard

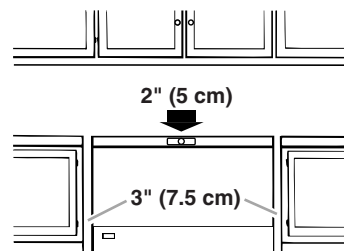
Keep flammable materials and vapors, such as gasoline, away from freezer.

Failure to do so can result in death, explosion, or fire.

1. Your freezer operates most efficiently when located in an area where the temperature is normally between 32°F (0°C) and 110°F (43°C).
2. Keep flammable materials and vapors, such as gasoline, away from freezer. Do not install the freezer near an oven, radiator or other heat source.
3. Check the strength of the floor before installing your freezer. It should hold the weight of a freezer fully loaded with food.
4. Level the freezer from side to side and front to back so that the lid will seal properly. Use shim(s) to level the freezer if necessary.



5. Allow at least 3 in. (7.5 cm) of air space on both sides of the freezer and 2 in. (5 cm) between the back of the freezer and the wall. Leave room above the freezer to open the lid.



6. It should not be necessary to remove the lid during installation. If, for any reason, the hinges need adjustment, see the label on the back of your freezer and contact a designated service company.

**NOTE:** Do not cover the freezer with items such as blankets, sheets, tablecloths, etc. This reduces air circulation.

## Electrical Requirements

### **⚠ WARNING**



#### Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

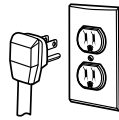
Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

#### Recommended grounding method

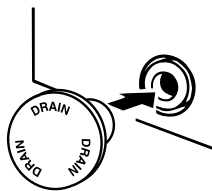
A 115 Volt, 60 Hz., AC only 15 or 20 ampere fused, grounded electrical supply is required. It is recommended that a separate circuit serving only your freezer be provided. Use an outlet that cannot be turned off by a switch or pull chain. Do not use an extension cord.



## Defrost Drain Cover

(on some models)

1. Remove defrost drain cover from the literature package.
2. Push drain cover into drain hole as illustrated.

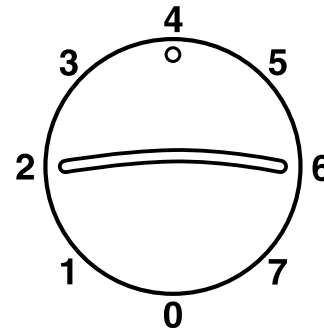


## FREEZER USE

### Control Use

Turn the freezer temperature control to 4. This setting is designed to maintain the temperature at or near 0°F (-17.8°C) under normal operating conditions.

Allow the freezer to cool 6 to 8 hours before filling with frozen food. Let the freezer cool overnight before adding large amounts of unfrozen food. Never add more than 2 to 3 pounds (907-1,350 g) of unfrozen food per cubic foot of freezer space.



**NOTE:** When the freezer is first started, the compressor will run constantly until the cabinet is cooled. It may take up to 6 or 8 hours (or longer), depending on room temperature and the number of times the freezer lid is opened.

After the cabinet is cooled, the compressor will turn on and off as needed to keep the freezer at the proper temperature.

The outside of your freezer may feel warm. This is normal. The freezer's design and main function is to remove heat from packages and air space inside the freezer. The heat is transferred to the room air, making the outside of the freezer feel warm.

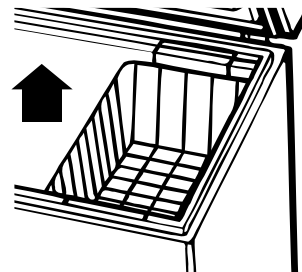
#### Adjusting the temperature control

- Turn control to a higher number for colder temperatures.
- Turn control to a lower number for less cold temperatures.

## Sliding Basket

Store small packages in the basket to avoid losing them in the bottom of the freezer. The basket can then be moved from side to side or it can be removed when loading or unloading the food below it.

To remove basket, lift it straight up and out. To replace basket, lower basket back into place.



## Key Eject Lock (on some models)

### **⚠ WARNING**

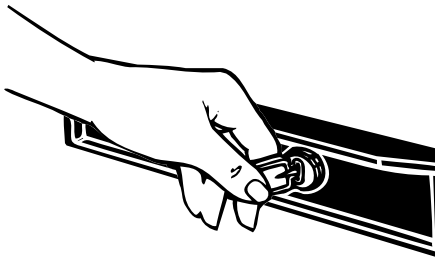
#### **Entrapment Hazard**

**Keep key away from children.**

**Failure to do so can result in death, suffocation, or frostbite.**

If your freezer is equipped with a lock, it can greatly reduce the hazard of child entrapment.

To lock or unlock the freezer, you must hold the key in the lock while turning. The lock is spring loaded, so the key cannot be left in the lock.

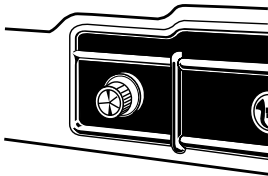


If the key is lost, contact your dealer for a replacement. Always give the model and serial number of your freezer when requesting a replacement key.

## Signal Light (on some models)

The signal light assures you that your freezer is running. If the signal light is not glowing, immediately check for:

- Power interruption.
- An unplugged power cord.
- An open circuit breaker or blown fuse.
- A burned out signal light.



# FREEZER CARE

## Defrosting and Cleaning Your Freezer

### **⚠ WARNING**



#### **Explosion Hazard**

**Use nonflammable cleaner.**

**Failure to do so can result in death, explosion, or fire.**

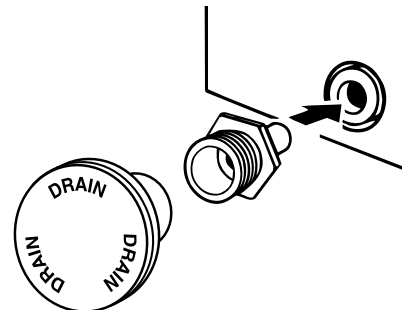
Defrost and clean your freezer when frost has built up to about ¼ in. (6 mm) thickness. Complete defrosting and cleaning should be done at least once a year. In high humidity areas, a freezer may need more frequent defrosting and cleaning.

Do not use abrasive cleaners on your freezer. Do not use cleaning waxes, concentrated detergents, bleaches, or cleaners containing petroleum on plastic parts. Damage can occur.

**NOTE:** For models with a defrost water drain, the drain cap must be removed before defrosting the freezer and replaced securely afterward.

1. Unplug freezer or disconnect power.
2. Remove all frozen food. Wrap frozen food in several layers of newspaper and cover with a blanket. Food will stay frozen for several hours. You may also store frozen food in a cooler, additional refrigerator-freezer, or in a cool area.
3. **For models with a drain system:** Remove the drain cover by pulling it straight out. Then insert the hose adapter (provided) into the drain outlet. Remove the rubber stopper from inside the bottom of the freezer. Place a pan under the drain, or attach a hose to the threaded end of the hose adapter and direct the water into a separate drain.

**NOTE:** Check the drain pan frequently to avoid water overflow. Have a second pan handy for easier emptying.



#### **For models without a drain system:**

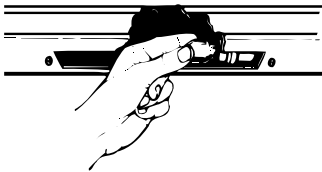
Remove water using a sponge or baster to remove excess water from the freezer bottom and empty water into a large pan.

4. Place pans of hot water in freezer with lid open to speed melting. Directing air from an electric fan into freezer will also help. Do not place fan or any electrical device in freezer.
5. Use a plastic scraper to remove frost.  
**NOTE:** Do not use an ice pick, knife, or other sharp-pointed tool to defrost freezer. Damage can occur.
6. Wipe water from walls with a towel or sponge.
7. Wash the inside walls with a solution of mild detergent in warm water or 2 tablespoons (26 mg) baking soda to 1 quart (0.95 L) warm water. Do not use abrasive or harsh cleaners.
8. Rinse well and wipe dry with a clean soft cloth.
9. Use a clean sponge or soft cloth and mild detergent in warm water to clean outside of freezer, door liner, and gasket.
10. Rinse well and wipe dry with a clean, soft cloth.
11. Wax painted metal surfaces on the outside of freezer to provide rust protection.  
**NOTE:** Do not use wax on plastic parts. Wax may damage them.
12. For models with a defrost water drain, you should remove the hose adapter and replace the drain cover and the rubber stopper in the bottom of the freezer.
13. Replace all frozen food.
14. Plug in freezer or reconnect power.
15. Refer to "Control Use" section.

## Light Bulbs (on some models)

### To replace interior light:

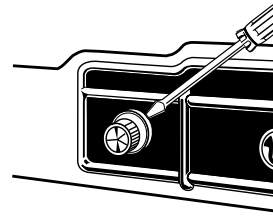
1. Unplug freezer or disconnect power.
2. Reach behind the light lens to remove bulb.



3. Replace bulb with a 15-watt appliance bulb.
4. Plug in freezer or reconnect power.

### To replace signal light:

1. Unplug freezer or disconnect power.
2. Carefully snap out light cover and assembly with a screwdriver by inserting the edge of the screwdriver under the metal edge of the light cover.



3. Unplug burned out signal light and replace it with a new one.  
**NOTE:** Signal lights can be ordered from your designated service company.
4. Snap light cover and assembly into place.
5. Plug in freezer or reconnect power.

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## Power Interruptions

If the electricity in your house goes off, call the power company and ask how long it will be off.

1. If the power will be out for **24 hours or less, keep freezer closed** to help foods stay frozen.
2. If the power will be out for **more than 24 hours:**
  - a) Remove all frozen food and store it in a frozen food locker.  
**OR**
  - b) Place 2 lbs (907 g) of dry ice in the freezer for every cubic foot (28.32 L) of freezer space. This will keep the food frozen for two to four days.  
**OR**
  - c) If neither a food locker nor dry ice is available, use up or can perishable food at once.

**REMEMBER:** A full freezer stays cold longer than a partially filled one. A freezer full of meat stays cold longer than a freezer full of baked goods. If food contains ice crystals, it may be refrozen, although the quality and flavor may be affected. If the condition of the food is poor, dispose of it.

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## Moving Care

1. Remove all frozen food and pack it in dry ice.
2. Unplug the freezer and clean it thoroughly.
3. Tape the freezer shut and tape the electrical cord to the cabinet.

When you get to your new home, refer to the "Freezer Installation" and "Freezer Use" sections for information on installation and setting the controls.

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# TROUBLESHOOTING

Try the solutions suggested here first to avoid the cost of an unnecessary service call...

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## Your freezer will not operate

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- **Is the power supply cord unplugged?** Plug into a grounded 3 prong outlet.
  - **Has a household fuse or circuit breaker tripped?** Replace the fuse or reset the circuit.
  - **Is the temperature control set to a numbered setting?** Refer to the “Control Use” section.
- 

## The lights do not work

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- **Is the power supply cord unplugged?** Plug into a grounded 3 prong outlet.
  - **Is a light bulb loose in the socket?** Turn the freezer control to OFF. Disconnect the freezer from the electrical supply. Gently remove the bulb and reinsert. Then reconnect the freezer to the electrical supply and reset the freezer control.
  - **Has a light bulb burned out?** Replace with an appliance bulb of the same wattage, size, and shape. See the “Light Bulbs” section.
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## The motor seems to run too much

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- **Is there excessive frost or a package preventing the door or lid from closing?** Defrost and clean the freezer, or move the package so the door closes properly.
  - **Is the room temperature hotter than normal?** Expect the motor to run longer under warm conditions. At normal room temperatures, expect your motor to run about 40% to 80% of the time. Under warmer conditions, expect it to run even more of the time.
  - **Has a large amount of food just been added to the freezer?** Adding a large amount of food warms the freezer. It is normal for the motor to run longer in order to cool the freezer back down. Add no more unfrozen food at one time than will freeze in 24 hours — approximately 2-3 lbs (0.9-1.4 kg) per cubic foot of freezer space.
  - **Is the door or lid opened often?** Expect the motor to run longer when this occurs. In order to conserve energy, try to get everything you need out of the freezer at once, keep food organized so it is easy to find, and close the door or lid as soon as the food is removed.
  - **Is the control set correctly for the surrounding conditions?** Refer to the “Control Use” section.
- 

- **Is the door or lid not closed completely?** Push the door or lid firmly shut. If it will not shut all the way, see “The doors will not close completely” later in this section.
- **Is the door or lid gasket sealed all the way around?** Contact a qualified person or a technician.
- **Is there enough air circulation space around the freezer?** See the “Location Requirements” section.

**NOTE:** If the problem is not due to any of the above, remember that your new freezer will run longer than your old one due to its high efficiency motor.

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## Temperature is too warm

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- **Is the door or lid opened often?** Be aware that the freezer will warm when this occurs. In order to keep the freezer cool, try to get everything you need out of the freezer at once, keep food organized so it is easy to find, and close the door or lid as soon as the food is removed.
  - **Has a large amount of food just been added to the freezer?** Adding a large amount of food warms the freezer. It can take several hours for the freezer to return to the normal temperature.
  - **Is the control set correctly for the surrounding conditions?** Refer to the “Control Use” section.
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## The door or lid will not close completely

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- **Are food packages blocking the door or lid?** Rearrange containers so that they fit more tightly and take up less space.
  - **Are the gaskets dirty or sticky?** Clean gaskets according to the directions in the “Freezer Care” section.
  - **Does the freezer wobble or seem unstable?** Level the freezer. Refer to the “Location Requirements” section.
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## The door or lid is difficult to open

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- **Are the gaskets dirty or sticky?** Clean gaskets according to the directions in the “Freezer Care” section.
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## The freezer clicks but does not run

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- **Has the local power failed?** Unplug the freezer for 30 minutes to allow the refrigeration system to equalize. During this time, keep the door or lid closed whenever possible.
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# ASSISTANCE OR SERVICE

Before calling for assistance or service, please check the “Troubleshooting” section. It may save you the cost of a service call. If you still need help, follow the instructions below.

When calling, please know the purchase date and the complete model and serial number of your appliance (see the “Warranty” section). This information will help us better respond to your request.

## **If you need replacement parts**

If you need to order replacement parts, we recommend that you only use factory specified replacement parts. Factory specified replacement parts will fit right and work right because they are made with the same precision used to build every new KIRKLAND SIGNATURE® appliance.

To locate factory specified replacement parts in your area, call our Customer Interaction Center telephone number or your nearest designated service center.

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## **In the U.S.A.**

Call the Whirlpool Customer Interaction Center toll free:  
**1-800-253-1301.**

### **Our consultants provide assistance with:**

- Features and specifications on our full line of appliances.
- Installation information.
- Use and maintenance procedures.
- Accessory and repair parts sales.
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.).
- Referrals to local dealers, repair parts distributors, and service companies. Whirlpool designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States.

To locate the Whirlpool designated service company in your area, you can also look in your telephone directory Yellow Pages.

### **For further assistance**

If you need further assistance, you can write to Whirlpool Corporation with any questions or concerns at:

Whirlpool Brand Home Appliance  
Customer Interaction Center  
553 Benson Road  
Benton Harbor, MI 49022-2692

Please include a daytime phone number in your correspondence.

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## Notes

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## Notes

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# FREEZER WARRANTY

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## TWO-YEAR FULL WARRANTY

For two years from the date of purchase, when this freezer is operated and maintained according to instructions attached to or furnished with the product, Whirlpool will pay for factory specified replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by a Whirlpool designated service company.

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## FIVE-YEAR FULL WARRANTY

For five years from the date of purchase, when this freezer is operated and maintained according to instructions attached to or furnished with the product, Whirlpool will pay for factory specified replacement parts and repair labor to correct defects in materials or workmanship in the sealed refrigeration system. These parts are: Compressor, evaporator, condenser, connecting tubing. Service must be provided by a Whirlpool designated service company.

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### Whirlpool Corporation will not pay for:

1. Service calls to correct the installation of your freezer, to instruct you how to use your freezer, to replace house fuses or correct house wiring or plumbing, to replace light bulbs.
  2. Repairs when your freezer is used in other than normal, single-family household use.
  3. Pickup and delivery. Your freezer is designed to be repaired in the home.
  4. Damage to your freezer caused by accident, misuse, fire, flood, acts of God, or use of products not approved by Whirlpool Corporation.
  5. Food loss coverage for freezers used in commercial applications.
  6. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
  7. Replacement parts or repair labor costs for units operated outside the United States.
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### WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**Outside the 50 United States, this warranty does not apply. Contact your authorized Whirlpool dealer to determine if another warranty applies.**

Whirlpool Corporation is responsible for providing any in-warranty service covered in this warranty. If you need service, first see the "Troubleshooting" section of this book. After checking "Troubleshooting," additional help can be found by checking the "Assistance or Service" section or by calling the Whirlpool Customer Interaction Center, **1-800-253-1301** (toll-free), from anywhere in the U.S.A. or writing: Whirlpool Brand Home Appliances, Customer Interaction Center, 553 Benson Road, Benton Harbor, MI 49022-2692.

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### LIMITED DOMESTIC FOOD LOSS COVERAGE REIMBURSEMENT FOR FOOD LOSSES.

During the first year of ownership, the Kirkland Signature® Freezer by Whirlpool Corporation warranty provides reimbursement as stated below for food actually spoiled while stored in the freezer as a result of defects in materials or workmanship.

During the second through fifth years of ownership, reimbursement will be made as stated below for food actually spoiled while stored in the freezer as a result of a FAILURE OF THE SEALED REFRIGERATION SYSTEM.

Food spoilage losses must be verified by Whirlpool or a Whirlpool designated service company. Reimbursement of losses will be based on domestic use and freezer size up to the total cumulative amount shown for the five-year warranty period.

14.9 cubic feet or smaller up to \$100.00 maximum payment

15.0 cubic feet or larger up to \$150.00 maximum payment

The reimbursement amounts shown may or may not cover the actual replacement cost of the contents of your freezer. They are, however, the maximum payments that will be paid, and they are cumulative for the five-year warranty period.

Sorry, but Whirlpool is not responsible for food losses caused by natural spoilage, misuse, or negligent care of the freezer, or by accidental or intentional disconnecting of the electrical power cord, power interruption, inadequate power, fire damage, water damage, theft, riots, strikes, war, or acts of God.

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**Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.**

Write down the following information about your refrigerator to better help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and serial number label, located on the inside wall of your appliance.

Dealer name \_\_\_\_\_

Address \_\_\_\_\_

Phone number \_\_\_\_\_

Model number \_\_\_\_\_

Serial number \_\_\_\_\_

Purchase date \_\_\_\_\_

DISTRIBUTED BY:  
CWC, P.O. BOX 34535  
SEATTLE, WA 98124-1535  
1-800-774-2678 U.S.