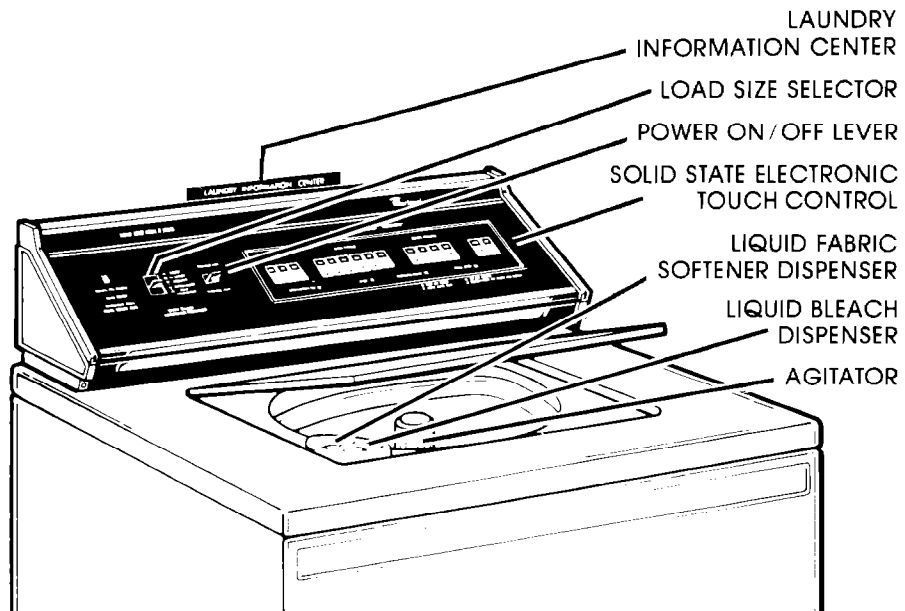


**SOLID STATE Mark II Series  
ELECTRONIC TOUCH CONTROL  
Model LA9800XK  
Super Capacity**



**Whirlpool AUTOMATIC WASHER**

**Use & Care  
Guide**



**Copy Your Model and Serial Numbers Here**

When you need service, or call with a question, have this information ready:

1. **Complete** Model and Serial Numbers (from the plate under the lid near the hinge).
2. Purchase date from sales slip (or date installed).

Copy this information in these spaces. Keep this book in the Laundry Information Center with your *Laundry Guide*, sales slip and warranty.

Model Number

Serial Number

Purchase or Installation Date

Service Company and Phone Number

# Before using your Washer

Please read this booklet to be sure your washer is installed and used properly. It will help you get the best results and longest life your washer was designed to give.

## You are personally responsible for making sure that your washer...

- Is installed by a qualified installer.
- Is properly installed and leveled on a floor that can support the weight.\*
- Is connected to the right kind of outlet, electric supply, water supply and drain.\*\*
- Is properly electrically grounded.†
- Is used only for jobs normally expected of home automatic washers.
- Is properly maintained.
- Is protected from the weather.
- Is not run by children or anyone unable to operate it properly.

**Remove** the Consumer Buy Guide label. It will be easier to remove before the washer is used.

You may want to wipe out the basket with a damp cloth before using to remove dust from storing or shipping.

**SPECIAL INSTRUCTIONS: See the Laundry Guide for tips on detergents, other laundry aids and instructions for washing special items.**

\*See the Installation Instructions for complete information.

## SAFETY FIRST

**Do not permit children to operate or play with the washer.**

## SPINNING SAFETY

**If the lid is opened while the basket is spinning, the basket will automatically stop in a few seconds. DO NOT ADD OR REMOVE ITEMS UNTIL THE BASKET STOPS COMPLETELY.**

**CAUTION:** Store laundry detergent and additives in a cool, dry place where children can't reach them.

## SPECIAL CAUTION

**Flammable gases may build up in hot water pipes and heater. This can happen when hot water hasn't been used for a while (usually two weeks or more).**

**To prevent injury or damage, allow any gases to escape by running hot water from the faucet nearest the washer for several minutes. Don't smoke near the faucet while it is open, and turn off any open flame.**

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# Loading your Washer



For best washing results and energy savings, sort the laundry carefully.

## 1. Sort the Laundry into Loads.

- Group the laundry into loads that can be washed and dried together. See the Laundry Guide for information and samples of typical loads.
- Try to mix large and small items for best movement in the washer.

## 2. Measure Detergent; Add to Washer Basket.

- See detergent information on page 6 and in Section IV of the Laundry Guide.

- Add dry bleach or water conditioner (not fabric softener) if used. Follow the package directions carefully.

## 3. Pour Liquid Bleach into the Dispenser Before Loading Washer.

- See Page 14 and the "Laundry Aids" section of the Laundry Guide for more information.

## 4. Load the Washer.

- Spread the load evenly. (Don't put all the towels on one side and a few wash cloths on the other.) An unbalanced load can cause the washer to shake during spinning.
- Load without packing so items can move freely for best cleaning and least wrinkling.

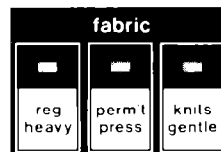
## 5. Add Diluted Fabric Softener to the Dispenser.

- **DO NOT ADD FABRIC SOFTENER TO THE WASH.** Fabric softeners can combine with soap or detergent to form greasy stains on fabrics.

# Understanding your Washer

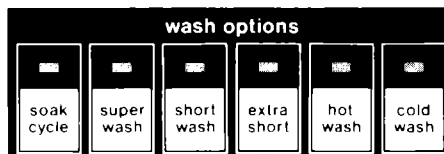
This automatic washer has Solid State Electronic Controls. The controls can be set for an ordinary load with a touch. Another touch or two will set your washer for special loads.

This *Use & Care Guide* includes sections on **FABRIC Selections**, **WASH OPTIONS** and **RINSE OPTIONS**...like the Control Console. Each section has details on the "what and why" of each selection.

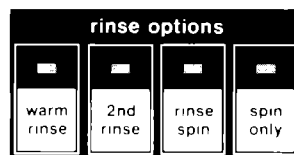


Touch one **FABRIC** Selector and the washer is designed to do the rest. (If you don't touch one, the washer is designed to start in REG HEAVY.)

Each **FABRIC** Selection is designed to wash a certain way. To change the way a selection washes, you can use the **WASH OPTIONS** and **RINSE OPTIONS**.



The **WASH OPTIONS** include a **SOAK CYCLE**, a **SUPER WASH** you can use two ways. **SHORT WASH**, **EXTRA SHORT**, **HOT WASH** and **COLD WASH** to shorten washing times and change wash water temperature are also handy.



**RINSE OPTIONS** include **WARM RINSE** (to change from the automatic cold rinse) and **2nd RINSE**. Then, there's **RINSE SPIN**, for a rinse only, and **SPIN ONLY** for the few times you might want to drain and spin out water.

With just a selection or two, your washer is ready to work. For complete information on each selection, read this *Use & Care Guide* carefully.

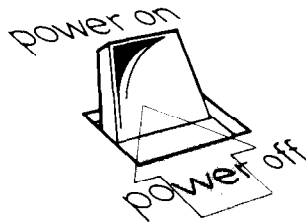
# Using your Washer

Start your washer after you put in detergent, the load, and any other laundry aids according to information on pages 3 and 14.

## 1. Set the LOAD SIZE SELECTOR.

- Select the water level that matches the size of the load. See page 6 for more information
- To change the setting on the **LOAD SIZE SELECTOR**, first move it to **RESET**. Then move it back to the setting you want.

## 2. Move switch to **POWER ON**.



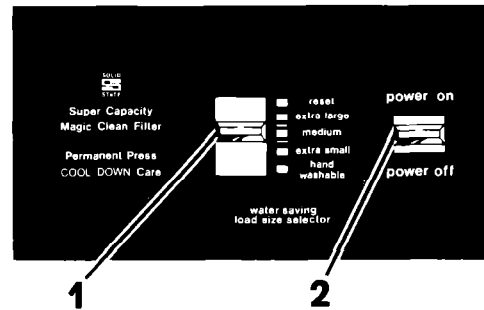
- The **REG HEAVY** Indicator Light will come on. It shows that power is on and reminds you that your washer will start in **REG HEAVY** unless you touch a different **FABRIC Selector**.
- You have eight seconds to touch a selector (or to touch the **HOLD Selector** for more time). **If you do not:**
  - The washer will fill with warm water to the level shown on the **LOAD SIZE SELECTOR**.
  - The washer will select **REG HEAVY** (see page 8 for details).

## 3. Touch a **FABRIC Selector**.

- Touch selectors on the lower half.



SOLID STATE MARK II SERIES



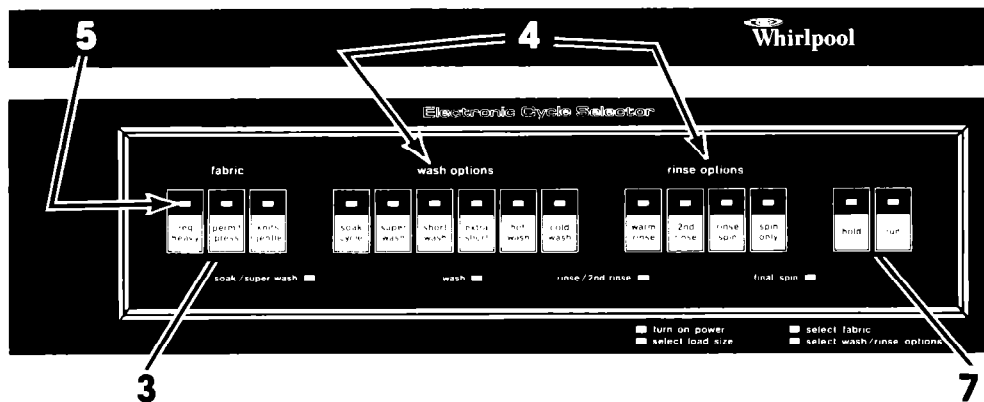
- An indicator light will glow on the **FABRIC Selector** you touched.
- **If you want more than eight seconds to make a selection:**
  - Touch **HOLD**. Then take as much time as you want.
  - Touch a **Selector** or **Selectors**.
  - Touch **RUN** to cancel **HOLD**. The washer will start to fill eight seconds after you touch **RUN**.

## 4. Touch **OPTION Selectors**.

- **If you did not touch a FABRIC Selector**, you have eight seconds after the power is turned on to touch option selectors. The washer will select **REG HEAVY** and add the options you selected.

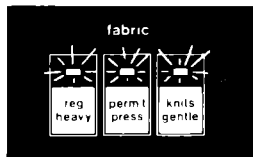
The Electronic Controls are pre-set for a warm wash and cold rinse in every **FABRIC Selection**. Change water temperatures by touching **Option Selectors**.

- **If you did touch a FABRIC Selector**, you have eight seconds to touch the option selectors you want. Every time you touch one, you have eight seconds to touch another... **UNLESS YOU TOUCH SPIN ONLY**. **SPIN ONLY** cancels all selections and starts draining and spinning right away. (See page 13.)
- **SOAK CYCLE** will cancel any **FABRIC Selection** touched before it.
- **SUPER WASH** can be added to any **FABRIC Selection**. Touch it before the **FABRIC Selection**.
- Touching **RINSE SPIN** before the washer starts will cancel all selections except **COLD WASH**.



## 5. Indicator Lights.

- The light on each selector you touch will glow to show that your selection is recorded. They will glow until the load is finished.



There is an indicator light on every selector.

### If an indicator does not glow after selector is depressed:

- The eight-second selection time ran out.
- The selector was not touched on the lower half.
- The option selected can't be combined with the **FABRIC Selection**. See pages 8-13 for details on each selection.

- Four Indicator Lights below the selectors (SOAK / SUPER WASH, WASH, RINSE 2nd RINSE and FINAL SPIN) go on and off to let you know what the washer is doing.
- The light on the HOLD Selector glows when you have stopped the washer by touching HOLD.
- The light on the RUN Selector goes off only when the washer is OFF, on HOLD, or during the eight second selection period.

## 6. Changing a selection.

- Before the washer starts, touch another selector. That cancels the one you don't want. See page 7 for details.
- After the washer starts, move the switch to POWER OFF.
  - Start back at Step 1.
  - Or, if you want to drain any water before making new selections:
    1. Move switch to POWER ON.
    2. Touch SPIN ONLY.
    3. Start at Step 1 when spinning stops.

## 7. HOLD and RUN Selectors.

- Touch HOLD if you want to stop the washer for any reason, but want to start it again where it left off.
- Touch HOLD if you want more than eight seconds to make selections.
- Touch RUN to start the washer only when it's on HOLD.

**POWER FAILURE.** If the electricity goes off or a fuse blows while the washer is running, all selections are canceled. See instructions on page 7.

### To Stop the Washer:

- During spin...touch HOLD or lift the lid.
- Any time...touch HOLD or switch to POWER OFF.

**SPIN ONLY** cancels all selections including HOLD.

# Water Levels and Load Sizes

The **LOAD SIZE SELECTOR** lets you control the amount of water that fills the washer. The selector can be set at any water level between **HANDWASHABLE** and **EXTRA LARGE**.

Setting	Gallons	Liters
HANDWASHABLE	7.8	29.5
MEDIUM	13.9	52.6
EXTRA LARGE	20.5	77.6

\* Approximate fill with load.

To change the water level setting, move the **LOAD SIZE SELECTOR** to **RESET**. Then move it to the setting you want. **To save water and energy,**

**match the water level to the load size.**

For the best cleaning results, the load should move freely in the water. Watch for rollover. An item (like a sock) should sink in the middle and come up later on the outside.

## IMPORTANT:

- The **HANDWASHABLE** setting is designed for very small loads. It uses very little water. Too big a load in this amount of water may tear some items.
- Water may splash if you use very low water levels with **REG/HEAVY**. If this happens, move the **LOAD SIZE SELECTOR** to **RESET**. Then move it to a higher setting.

## Important Detergent Information

Detergents and soaps clean by loosening soil, and by holding it in the water so it drains away. If not enough detergent is used, soil and lint can settle back on the items in the load.

**SOAP** works best in *soft water* (0-4 grains hardness). In harder water, both the wash and rinse water should be softened. Use enough soap to make about 1½ to 2 inches (3.8 to 5.5 cm) of suds.

**DETERGENT** works in *hard or soft water*. Package directions are usually based on soft water and washers with normal-size tubs. **Use more detergent...**

1. for hard water.

2. for loads and water levels larger than **MEDIUM**.
3. for heavy greasy or oily soils.
4. if the detergent is low phosphate.
5. for cold-water washes.

**DETERGENT SUDS.** There are high, normal and low sudsing powdered detergents. If the recommended amount of detergent makes too much suds, switch to a lower sudsing brand. **DO NOT REDUCE THE AMOUNT** of detergent.

Use the following chart as beginning suggestions for powdered and liquid detergent amounts. **See your Laundry Guide for more information (pages 14-22).**

### RECOMMENDED AMOUNT OF DETERGENT\* – FULL TUB

	WATER HARDNESS IN GRAINS		
	0-4 Grains	4-10 Grains	10-20 Grains
Powdered Detergents			
Low Suds	1 ¼ cups (300 mL)	1 ½ cups (350 mL)	1 ½-2 cups (425-475 mL)
Normal Suds	1 ¾ cups (425 mL)	2 ¼ cups (600 mL)	3 cups (700 mL)
High Suds	2 cups (475 mL)	3 cups (700 mL)	3 ½ cups (825 mL)
No phosphate	— Follow package recommendations —		
Liquid Detergents	¾ to 1 ½ cups (80 to 325 mL), depending on the brand and amount of soil. Follow package recommendations.		

\* These recommendations do not apply...

- In areas where phosphates are banned.
- In areas with laws limiting (by weight or percentage) the amount of detergent used in a wash load.

## Restarting your Washer

If you stop your washer by touching HOLD, you can restart it by touching RUN. The washer “remembers” and starts from where it stopped.

However, if you stop your washer by moving the switch to POWER OFF, every selection is canceled. They are also canceled if a blown fuse or power interruption stops the washer.

The way you restart the washer depends on what the washer was doing when it stopped.

### Filling for (or beginning of) the wash cycle:

- Move switch to POWER ON.
- Touch **FABRIC** Selector and options.
- The washer will finish filling (if needed) and wash according to the new selections.

### End of the wash cycle:

- Move switch to POWER ON.
- Touch SPIN ONLY to drain and spin.
- After the washer stops, again move switch to POWER ON.
- Touch RINSE SPIN to fill, rinse, drain and spin the load.

### Filling for (or beginning of) the rinse cycle:

- Move switch to POWER ON.
- Touch RINSE SPIN to finish filling or to finish the rinsing cycle.

## Using Selections Together

Your washer has Electronic Controls that let many selections work together for the kind of wash you want.

There are many possible combinations of selections...so many that there isn't room to tell about each combination possible.

The indicator lights will tell you what you need to know. If the indicator light glows when you touch a selector, the Electronic Controls accept the selection. If it does not glow, the Electronic Controls reject the selection.

1. *The indicator light will glow and stay glowing.* When this happens, your selection has been accepted. The washer will use that selection or option while it is operating.
2. *The indicator light will glow, but another will go off.* This means that your second selection cancelled the first. For example, if you touched REG/HEAVY and decide you want PERM'T PRESS, just touch PERM'T PRESS. The REG/HEAVY Selection is cancelled and its indicator light goes off.
3. *The indicator light will not glow.* The Electronic Controls are designed to reject any option that shouldn't be used for the wash you selected. For example, if you touched KNITS/GENTLE, you won't be able to get the HOT WASH indicator light to glow.

Pages 8 through 13 of this *Use & Care Guide* tell what happens during each selection. For each selection, there are details on which can and can't be used together.

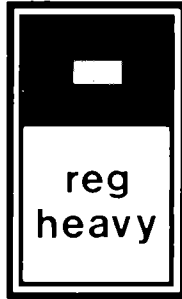
# Using FABRIC Selections

On the control console, under the word **FABRIC**, are three **FABRIC** Selections. Each is pre-set to wash automatically in a certain way. You can change the automatic setting by touching other options, if you want to.

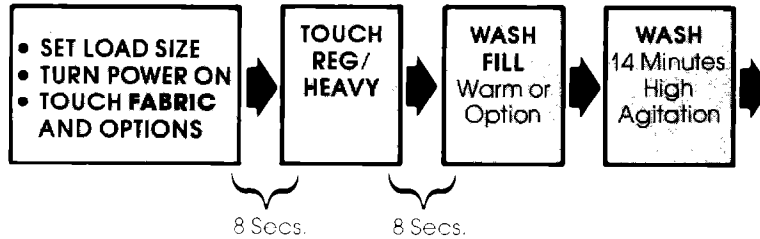
Each **FABRIC** Selection has pre-set agitation and spin speeds designed for the fabric type. All cycles are pre-set to use warm water for washing and cold water for rinsing. Water temperature settings can be changed by touching a **WASH OPTION** or **RINSE OPTION** Selector.

**WASH OPTIONS** include **SOAK CYCLE** and **SUPER WASH, SHORT WASH,**

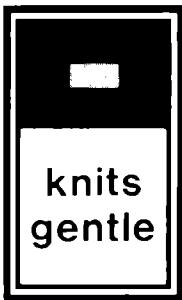
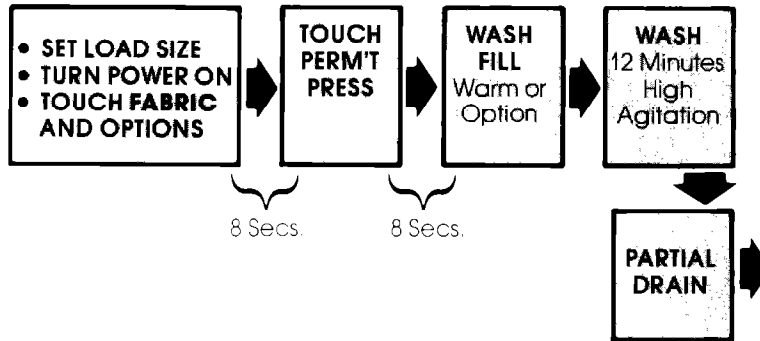
## WHAT HAPPENS IN EACH FABRIC SELECTION



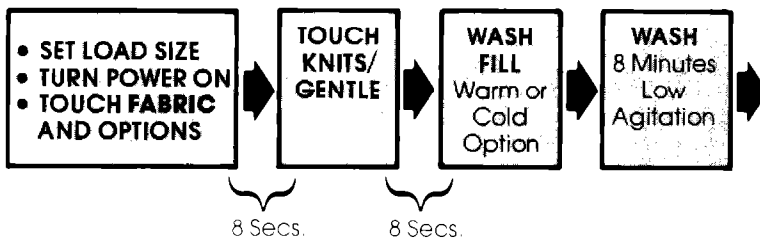
Use for sturdy white and colorfast cottons, and for heavy work clothes. High agitation and spin speeds are pre-set for best cleaning results.



Use for permanent press fabrics. Cooling of the wash water and low spin speeds help prevent the setting of wrinkles.



Use for delicate items and washable synthetic knits such as polyester, nylon, acrylic. To wash nylon hose or panty hose, put them in a net laundry bag.





EXTRA SHORT and HOT WASH (can't be used with KNITS (GENTLE) and COLD WASH).

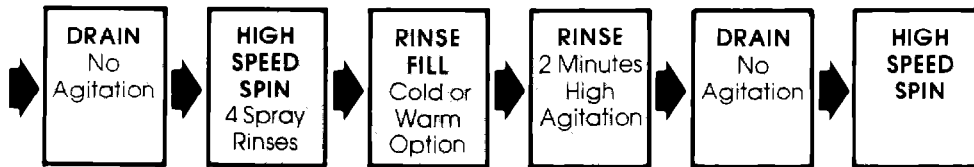
**RINSE OPTIONS** include WARM RINSE (can't be used with PERMIT PRESS), 2nd RINSE, RINSE SPIN and SPIN ONLY.

Each of these options will be discussed on later pages.

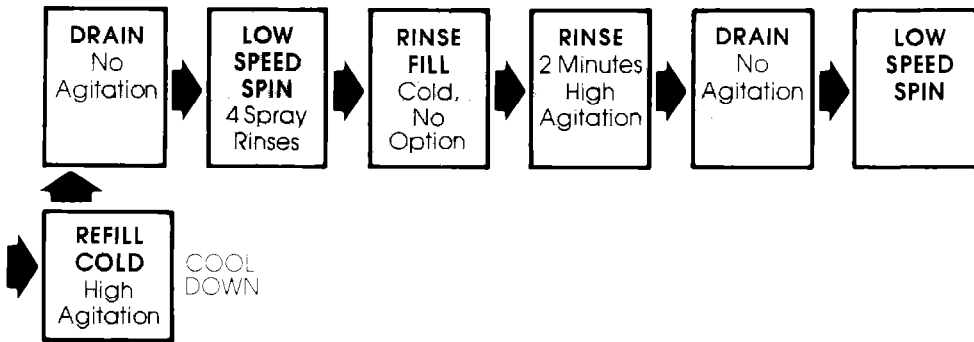
If you make a **FABRIC Selection** and then change your mind, you can touch another selection within 8 seconds to cancel the first.

**NOTE:** You may notice that some of the "SPIN" cycles have **SPRAY RINSES**. Cold water is sprayed on the spinning load to help rinse and remove detergent residue.

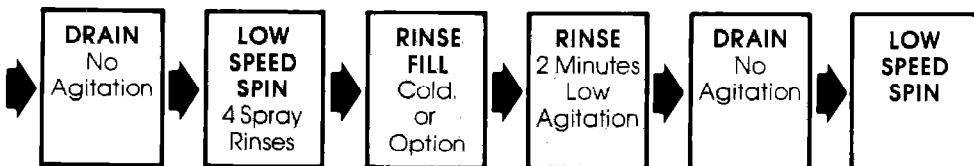
**OPTIONS:** HOT or COLD WASH, SHORT WASH (10 mins. wash agitation) or EXTRA SHORT (5 mins. wash agitation), WARM RINSE and 2nd RINSE. SUPER WASH can be used as a pre-wash. See page 10.



**OPTIONS:** HOT or COLD WASH, SHORT WASH (8 mins. wash agitation) or EXTRA SHORT (5 mins. wash agitation), 2nd RINSE. SUPER WASH can be used as a pre-wash. See page 10.



**OPTIONS:** COLD WASH only, SHORT WASH (6 mins. wash agitation) or EXTRA SHORT (5 mins. wash agitation); 2nd RINSE. SUPER WASH can be used as a pre-wash. See page 10.



# Using WASH OPTIONS

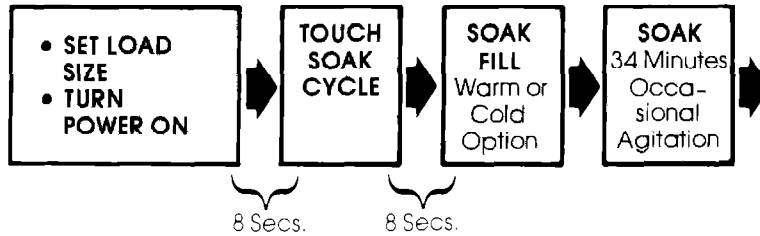
Use **WASH OPTIONS** to change settings that are automatic in selections. For example, all **FABRIC Selections** automatically wash with warm water

and rinse with cold. If you want hot wash water, touch **HOT WASH** after touching a **FABRIC Selector**. (**KNITS GENTLE** will not allow the **HOT WASH Option**.) If you want a cold wash, touch **COLD WASH**.

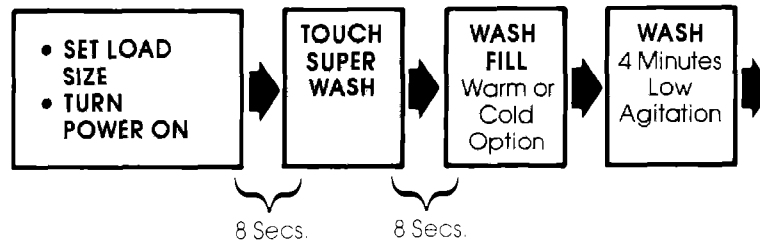
Each **FABRIC Selection** also has a pre-set agitation time for the wash. To shorten the agitation time, touch **SHORT**



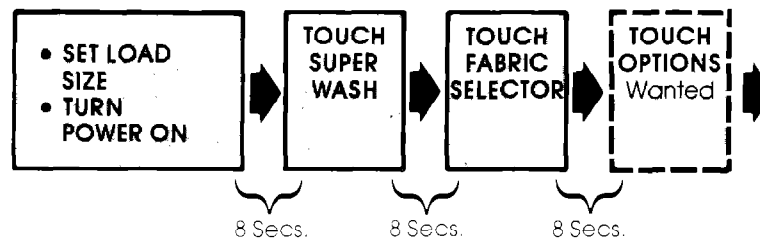
This cycle is not for washing. It soaks, spins out water and stops. Use it for stained, yellowed, grey or heavily soiled laundry with a detergent or pre-soak product. Chlorine bleach, if wanted, should be added only to the **FABRIC Selection** you use after **SOAK CYCLE** is over.



Use as a **pre-wash** for heavily soiled loads that you want to check before making a **FABRIC Selection**. Use enough detergent for a *single wash*.



Use as a **double wash** for heavily soiled loads. Use enough detergent for *two washes* (pre-wash plus the **FABRIC Selection**).



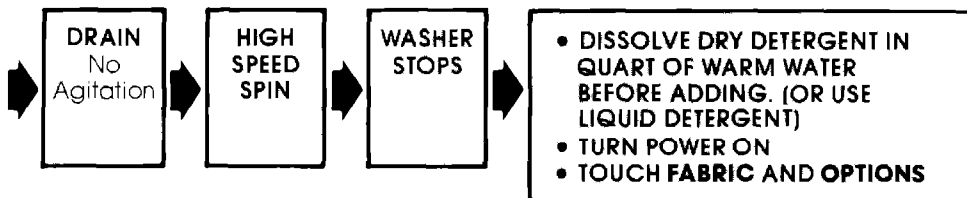
WASH or EXTRA SHORT before the washer starts to fill.

These pages explain what happens during SOAK CYCLE and SUPER WASH. SOAK CYCLE automatically fills with warm water unless you touch COLD WASH. **SOAK CYCLE cannot be used with any other selection.**

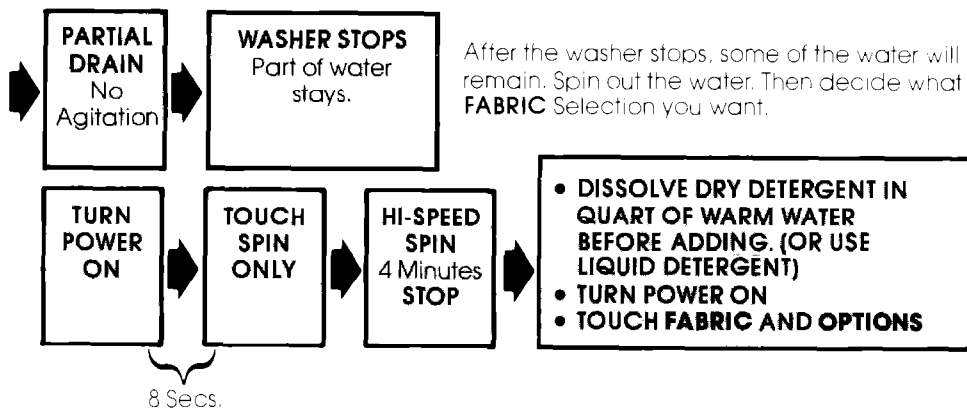
SUPER WASH also fills with warm water unless you touch COLD WASH. SUPER WASH can be added to any **FABRIC** Selection.

**NOTE:** Liquid bleach is not dispensed in any of these selections. Bleach should be used only during FABRIC Selections.

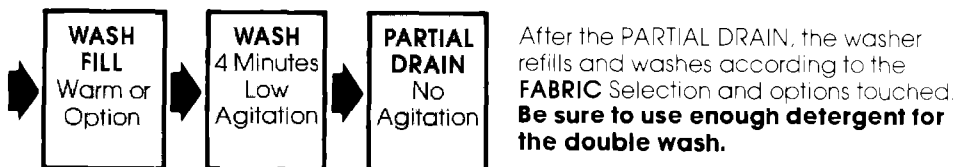
**\*Dissolve enzyme pre-soak and detergent powders to help prevent spot fading on colored items. If you use chlorine bleach, it must be diluted with a quart of water and added after the washer fills. Do not use bleach dispenser. See Laundry Guide for more details.**



**\*Dissolve enzyme pre-soak and detergent powders to help prevent spot fading on colored items. If you use chlorine bleach, it must be diluted with a quart of water and added after the washer fills. Do not use bleach dispenser. See Laundry Guide for more details.**



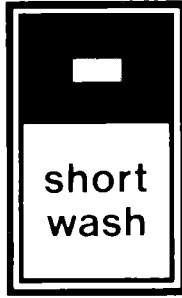
**\*Add liquid bleach, if used, to the dispenser (see page 14). It will be dispensed during the last few minutes of wash agitation in the FABRIC Selection. Dissolve detergent powders to help prevent spot fading on colored items.**



## Wash Time Options

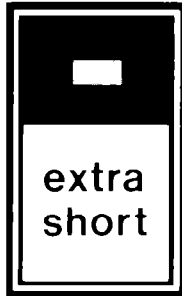
If you touch a **FABRIC** Selection without touching a time option, the washer will agitate for the time pre-set in the **FABRIC** Selection:

- REG/HEAVY ..... 14 minutes
- PERM'T PRESS ..... 12 minutes
- KNITS/GENTLE ..... 8 minutes



When you touch **SHORT WASH**, the pre-set agitation time of each **FABRIC** Selection is shortened to:

- REG/HEAVY ..... 10 minutes
- PERM'T PRESS ..... 8 minutes
- KNITS/GENTLE ..... 6 minutes



When you touch **EXTRA SHORT**, the pre-set agitation time of each **FABRIC** Selection is shortened to:

- REG/HEAVY ..... 5 minutes
- PERM'T PRESS ..... 5 minutes
- KNITS/GENTLE ..... 5 minutes

## Wash Temperature Options

If you touch a **FABRIC** Selection without touching a temperature option, the washer will fill with warm wash water. It will refill with cold rinse water.

You can change the wash water temperature by selecting one of these options.



Touch **HOT WASH** if you want hot wash water for **REG/HEAVY** or **PERM'T PRESS** Selections. You cannot select **HOT WASH** with **KNITS/GENTLE**, **SOAK CYCLE** or **SUPER WASH**.



Touch **COLD WASH** if you want cold wash water for any **FABRIC** Selection, **SOAK CYCLE**, **SUPER WASH** or **RINSE SPIN**.

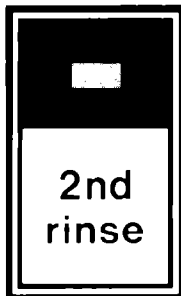
### **IMPORTANT:**

**For energy saving and most wrinkle-free results, use a cold rinse for all fabrics.**

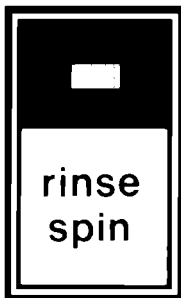
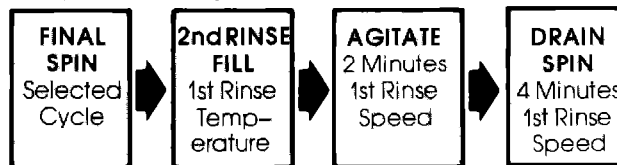
# Using RINSE OPTIONS



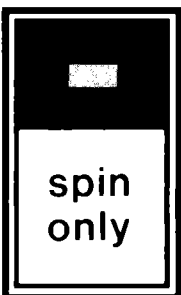
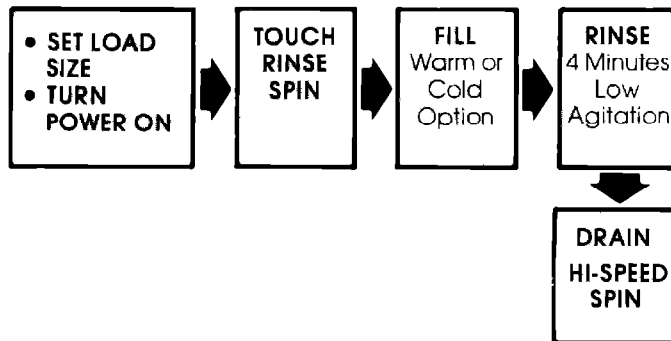
If you touch a **FABRIC Selection** and don't touch a **RINSE OPTION**, the washer will automatically rinse with cold water. You can have warm rinse water in either **REG HEAVY** or **KNITS GENTLE** (but not **PERMIT PRESS**). Just touch **WARM RINSE** after you select the load size, move the switch to **POWER ON** and touch a **FABRIC Selector**.



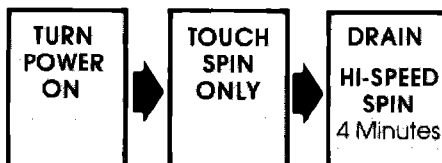
Loads with towels, diapers, jeans or heavily soiled items often need extra detergent. Extra detergent can require an extra rinse. Use this Option for that extra rinse. Fabric softener (if used) is dispensed during this second rinse.



Use for loads that need only a rinse and a spin. It's also useful to finish a cycle that's been canceled by a power interruption or by turning the power off.



Use to drain and spin water from a load that you want canceled or is canceled by a power interruption. Turn the power off, then on. Touch **SPIN ONLY**.



**IMPORTANT:**  
If you touch **SPIN ONLY** when making selections, all selections are canceled and the washer starts draining and spinning right away.

## Using the Dispensers

You may want to use liquid bleach and fabric softener in some loads. Your washer has dispensers designed to automatically add these liquid laundry aids at the correct time.

Follow the product package recommendations carefully. Use the dispensers for best results.

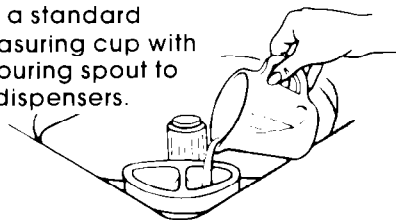
### Liquid Bleach Dispenser

The bleach dispenser is under the lid of the washer in the front corner. It has the words, LIQUID BLEACH, on it. The dispenser will hold enough liquid bleach for one wash load.

Bleach will be automatically added to the wash during the last few minutes of wash agitation.

- Before starting the washer, add the bleach.
- Use a measuring cup with a pouring spout to help avoid spilling or splattering the bleach.
- Follow the directions on the bottle for the amount to use. **Never use more than 1 cup (250 mL) for a full load. Use less with lower water level settings.**

Use a standard measuring cup with a pouring spout to fill dispensers.



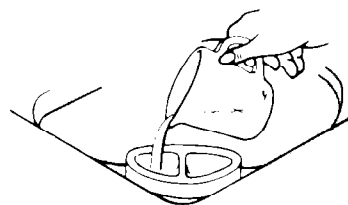
- **Do not let any bleach run down into the washer basket. Concentrated bleach will damage any fabric.**

### Liquid Fabric Softener Dispenser

The dispenser for liquid fabric softener is under the lid of the washer next to the bleach dispenser. It has the words, LIQUID FABRIC SOFTENER, on it. The dispenser will hold enough **diluted** fabric softener for one deep rinse.

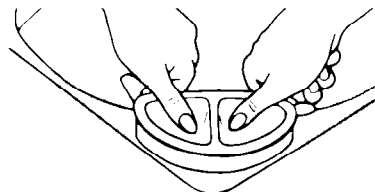
Fabric softener will be automatically added at the beginning of the LAST deep rinse. (If you select the 2nd RINSE Option, softener will be added to the second rinse.)

- Put the recommended amount of fabric softener in a measuring cup with a pouring spout.
- Add enough warm water to fill the cup.
- Pour the **diluted** fabric softener into the dispenser.
- Start the washer.



### Removing the Dispenser

- Put your thumbs against the inside back as shown below.



- Press back (toward the agitator) to release the front of the dispenser.
- With the dispenser pressed back, tilt the front up. Gently slide the dispenser out.
- Wash with warm water only. **Do not use detergent to clean the dispenser. Fabric softener and detergent can combine to form sticky lumps.**
- To replace the dispenser, fit it into the opening. Press down on the front edge while pressing on the back.

## MAGIC CLEAN<sup>®</sup> Lint Filter

The lint filter is self-cleaning. It filters water used in both the wash and the rinse. When the washer drains, lint collected is flushed away.

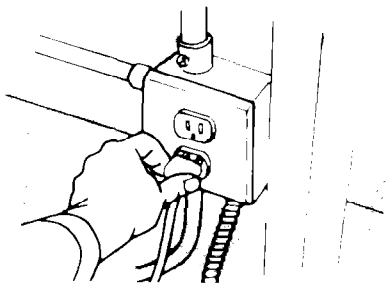
If your washer drains into a tub, watch the drain strainer for the lint. A linty load can plug the tub drain and cause an overflow.

# If You Need Service or Help, We Suggest You Follow These Three Steps:

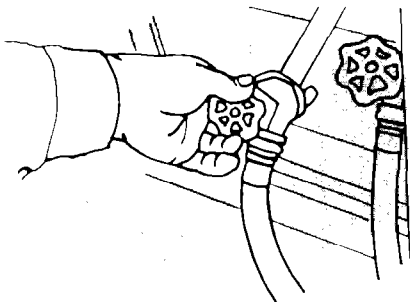
## 1. Before calling for service...

Problems are sometimes caused by little things you can correct without tools. Check this list before you call for service:

### IF YOUR WASHER DOES NOT FILL:



- Is the power supply cord plugged in?
- Are both water faucets open?



- Is a fuse blown or circuit-breaker tripped?
- Are the water supply hoses kinked?
- Is the switch on POWER ON?
- Is the **FABRIC** Indicator Light on?

### IF YOUR WASHER DOES NOT SPIN:

- Is the lid closed?
- Have you touched RUN?
- Is the power supply cord plugged in?
- Is a fuse blown or circuit-breaker tripped?

### MAKE SURE THE DRAIN HOSE IS HIGHER THAN THE WATER LEVEL IN THE WASHER. IF IT ISN'T...

- The washer may seem to be draining during wash and rinse cycles.
- The washer may not run. Although the power can be on, indicator lights may not come on.
- Water can siphon out. (See Installation Instructions.)

## 2. If you need service:



1-800-4-A-Whirlpool  
1-800-425-9273  
www.whirlpool.com

If your WHIRLPOOL® appliance ever needs service anywhere in the United States, help is just a phone call away... to your nearest Whirlpool franchised TECH-CARE® service representative.

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DISPENSERS/FILTER / BEFORE CALLING FOR SERVICE

Whirlpool maintains a nationwide network of franchised TECH-CARE service companies to fulfill your warranty and provide after-warranty service and maintenance to keep your WHIRLPOOL appliance in peak condition.

You'll find your nearest TECH-CARE service company listed in your local telephone book Yellow Pages under APPLIANCES — HOUSEHOLD — MAJOR — SERVICE & REPAIR. **Should you not find a listing, dial free, the Whirlpool COOL-LINE<sup>®</sup> service assistance telephone number.**

**When calling from:**

Michigan ..... (800) 632-2243  
Alaska &  
Hawaii ..... (800) 253-1121  
All other  
states ..... (800) 253-1301

**If you move...** To make sure that your appliance is correctly installed and to insure its continued satisfactory operation, please telephone your nearest TECH-CARE<sup>®</sup> service company for installation or to get the name of a qualified installer. (Installation cost will, of course, be paid by you.)

**Helpful hints...** You can help your TECH-CARE service representative give you faster service if you include the model and serial number of your

appliance when requesting service. Also, retain your sales slip and warranty to verify your warranty status.

**Remember...** Your TECH-CARE service representative is specially trained in the expert repairing and servicing of your WHIRLPOOL appliances. He can help you maintain the quality originally built into your WHIRLPOOL appliance. So why not take the time, now, to look up his telephone number and jot it down in the space provided on the cover.

### 3. If you have a problem :

Call Whirlpool Corporation in Benton Harbor at the COOL-LINE service assistance telephone number (see Step 2) or write:

Mr. Guy Turner, Vice President  
Whirlpool Corporation  
Administrative Center  
2000 U.S. 33 North  
Benton Harbor, Michigan 49022

If you must call or write, please provide: your name, address, telephone number, type of appliance, brand, model, serial number, date of purchase, the dealer's name, and a complete description of the problem. This information is needed in order to better respond to your request for assistance.



FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance. FSP replacement parts

will fit right and work right because they are made to the same exacting specifications used to build every new Whirlpool appliance.

**Whirlpool**  
Home Appliances



Quality. Our way of life.

Benton Harbor, Michigan. Automatic Washers. Clothes Dryers. Freezers. Refrigerator-Freezers. Ice Makers. Dishwashers. Built-in Ovens and Surface Units. Ranges. Microwave Ovens. Compactors. Room Air Conditioners. Dehumidifiers. Central Heating and Air Conditioning Systems.