





Detergent Compartment **Bleach Compartment** Fabric Softener Compartment



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## **Important Safety Instructions**

**Installer:** Please leave this manual with this appliance.

**Consumer:** Please read and keep this manual for future reference. Keep sales receipt and/or canceled check as proof of purchase.

Model Number	
Serial Number	
Date of Purchase	

If you have questions, call:

Maytag Customer Assistance 1-800-688-9900 U.S.A. 1-800-688-2002 Canada (Mon.-Fri., 8am-8pm Eastern Time) Internet: http://www.maytag.com

U.S. Customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.

In our continuing effort to improve the quality and performance of our appliances, it may be necessary to make changes to the appliance without revising this guide.

For service information, see page 15.

# What You Need to Know About Safety Instructions

Warning and Important Safety Instructions appearing in this manual are not meant to cover all possible conditions and situations that may occur. Common sense, caution and care must be exercised when installing, maintaining or operating appliance.

Always contact your dealer, distributor, service agent or manufacturer about problems or conditions you do not understand.

## Recognize Safety Symbols, Words, Labels

### **A WARNING**

**WARNING** – Hazards or unsafe practices which **COULD** result in severe personal injury or death.

### **A** CAUTION

**CAUTION** – Hazards or unsafe practices which **COULD** result in minor personal injury.

#### **A WARNING**

To reduce the risk of fire, explosion, electric shock, or personal injury when using your washer, follow basic safety precautions, including the following:

- 1. Read all instructions before using the appliance.
- 2. As with any equipment using electricity and having moving parts, there are potential hazards. To use this appliance safely, the operator should become familiar with the instructions for operation of the appliance and always exercise care when using it.
- 3. Do not install or store this appliance where it will be exposed to the weather.
- 4. Install and level the clothes washer on a floor that can support the weight.
- 5. This appliance must be properly grounded. Never plug the appliance cord into a receptacle which is not grounded adequately and in accordance with local and national codes. See installation instructions for grounding this appliance.
- 6. To avoid the possibility of fire or explosion:
  - Do not wash items that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances as they give off vapors that could ignite or explode. Hand wash and line dry any items containing these substances.

Any material on which you have used a cleaning solvent, or which is saturated with flammable liquids or solids, should not be placed in the clothes washer until all traces of these liquids or solids and their fumes have been removed.

These items include acetone, denatured alcohol, gasoline, kerosene, some liquid household cleaners, some spot removers, turpentine, waxes and wax removers.

- Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for such a period, before using a



## **Important Safety Instructions**

washing machine or combination washer-dryer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.

- 7. Unplug power supply cord before attempting to service your clothes washer.
- 8. Do not reach into the appliance if the tumbler is moving.
- Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
- 10. Do not tamper with controls.
- 11. Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in published user-repair instructions that you understand and have the skills to carry out.
- 12. Store laundry aids and other material in a cool, dry place where children cannot reach them.

- 13. Do not wash or dry items that are soiled with vegetable or cooking oil. These items may contain some oil after laundering. Due to the remaining oil, the fabric may smoke or catch fire by itself.
- 14. Do not use chlorine bleach and ammonia or acids (such as vinegar or rust remover) in the same wash. Hazardous fumes can form.
- 15. Do not machine wash fiberglass materials. Small particles can stick to fabrics washed in following loads and cause skin irritation.
- Before the appliance is removed from service or discarded, remove the door to the washing compartment.
- 17. Do not sit on top of the clothes washer.
- 18. Inlet hoses are subject to damage and deterioration over time. Check the hoses periodically for bulges, kinks, cuts, wear or leaks and replace them every five years.

## **SAVE THESE INSTRUCTIONS**



#### **IMPORTANT**

 Before washing clothes for the first time, a complete cycle must be run without a load. This will remove any water remaining in the washer from the manufacturer's test run.

## Load the Clothes Washer

- The tub can be loaded completely full with dry, unfolded clothes. However, DO NOT pack the tub tightly.
- Overloading may reduce washing efficiency, cause excess wear and possibly cause creasing or wrinkling of the load.
- Wash delicate items such as bras, hosiery and other lingerie in the "Delicates" or "Handwash" cycle with similar lightweight items.
- When washing smaller, bulky items that do not fill the tub completely such as a rug, one pillow, stuffed toys or one or two sweaters, a few towels should be added for improved tumbling and spin performance.
- When washing heavily soiled loads, it is very important to avoid overloading the washer to assure good cleaning results.
- To add a forgotten item in the Normal, Colors, Heavy Duty or Quick Wash cycles, press **Start/Pause**, wait for the Door Lock light to go out, add the item, close the door and press **Start/Pause**. After a pause of one to two minutes, the cycle will resume.
- · Close door carefully to avoid slamming.

#### Note

• To ensure that your additional items get clean, do not wait more than five minutes after the cycle has started to add the items.

## Start the Washer

- 1. Press any pad or turn the cycle selector dial.
- 2. Load the washer loosely DO NOT overload.
- 3. Close the door.
- 4. Add detergent and additives to the dispenser (see pages 7-8).
- 5. Select the appropriate cycle and options for the load, (see pages 4-6).
- 6. Press the **Start/Pause** pad.
- 7. The Wash indicator light will illuminate.
- 8. The estimated cycle time will appear in the display. The time may fluctuate to better indicate the wash time remaining in the cycle.

#### **Notes**

- When the cycle is complete, the Door Lock light will go out and "End" will appear in the display after one to two minutes.
- DO NOT attempt to open the door until the Door Lock light is off. To add a forgotten item, see Load The Clothes Washer section.
- When the washer is restarted after a pause, there will be a pause of up to 15 seconds before the cycle will continue.
- Pressing Power Off cancels the cycle and stops the washer.
- The Wash, Rinse and Spin indicator lights will illuminate during those portions of the cycle.

## **Water Use**

The amount of water used will vary with each load. The washer will automatically provide the appropriate amount of water for efficient cleaning performance and conservation of water and energy. Fill time will vary depending on water pressure.





## Turn the Washer On

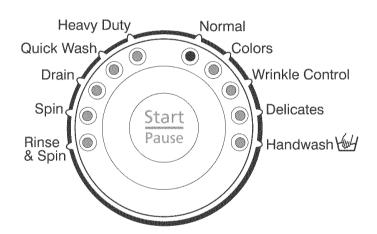
Press any pad or turn the cycle selector knob to turn the washer on. Press the **Power Off** pad to turn the washer off.

If the washer power is left on for longer than 10 minutes without starting the washer, the power automatically turns off.



## STEP 2

## **Select Cycle**



Turn the cycle selector dial to select the appropriate cycle for your load. The indicator light by the cycle name will illuminate.

- Rinse & Spin For all fabrics needing a rinse and spin only.
- Spin For all fabrics and garments needing a spin only.
- **Drain** To drain water from tub without spinning.
- Quick Wash For lightly soiled or wrinkled garments needed quickly. For best results, use *liquid* detergent.
- Heavy Duty For sturdy, colorfast fabrics and heavily soiled garments.

- Normal For most fabrics including cottons, linens and normally soiled garments.
- Colors For bright fabrics or fabrics that may bleed.
- Wrinkle Control For "wash and wear" and synthetic fabrics and lightly to normally soiled garments.
- Delicates For sheer fabrics, bras and lingerie.
- Handwash For wool, silk and other hand-washonly fabrics. For best results, use *liquid* detergent.

#### Note

 To minimize wrinkling of loads, select the Wrinkle Control cycle.



## STEP 3

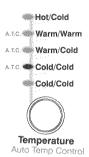
## **Select Wash/Rinse Temperature**

Press the **Temperature** pad to select the wash and rinse temperatures. The light next to the temperature will illuminate. Press the pad repeatedly to scroll through the temperature settings.

**Hot/Cold** - Whites and heavily soiled color-fast items.

**ATC Warm/Warm -** Color-fast items. When warm rinse is selected, only the final rinse will be warm. The other rinses will be cold to conserve energy.

**ATC Warm/Cold** – Moderately soiled, color-fast items; most wrinkle free items



ATC Cold/Cold - Brightly colored, lightly soiled items

**Cold/Cold** – Brightly colored, very lightly soiled items; washable woolens

#### **IMPORTANT**

 The washer features an automatic temperature control (ATC) to provide a warm wash of approximately 105° F, a warm rinse of approximately 80° F and cold wash of approximately 65° F on the ATC temperature selections.

**REMEMBER:** In wash water temperatures below 60° F, detergents do not dissolve well or clean well.

# STEP 4 Select Spin Speed

Press the **Spin** pad to select the appropriate spin speed for the load. The light next to the spin speed will illuminate. Press the pad repeatedly to scroll through the spin speed settings.

**High** – Use for underwear, t-shirts and sturdy cottons.

**Medium** – Use for jeans, wrinkle free or "wash-and-wear" items and synthetics.

**Low** – Use for delicate items needing a slow spin speed because of fabric and construction and for hang-dry items.

**No Spin** – Drains the washer without spinning. Use for extremely delicate items that cannot tolerate any spin.



### **Select Soil Level**

Press the **Soil Level** pad to select the appropriate soil level for the load. The light next to the **Soil Level** pad will illuminate. Press the pad repeatedly to scroll through the soil level settings.

**Heavy** – Use for cleaning heavily soiled loads.

**Normal** – Use for cleaning moderately soiled loads. This setting will be appropriate for most loads.



High

Low

Medium

No Spin

**Light** – Use for cleaning lightly soiled loads.





## **Select Cycle Options**

Press the pads to select one or more options.

#### Extra Rinse

Adds an additional rinse at the end of the cycle to more thoroughly remove laundry additives and perfumes.

#### Chime

Press the Chime pad to activate audio Power on, start and end-of-cycle signals.

#### **Delay Start**

Any cycle can be delayed for up to 19 hours in one hour increments.

- 1. Make the appropriate selections for your load.
- 2. Press the **Delay Start** pad until the desired delay time appears in the display.
- 3. Press the **Start/Pause** pad. The delay time will start counting down.
- 4. To cancel a delay, press Start/Pause and reselect the cycle.

#### Child Lock

The washer controls can be locked to prevent unwanted use by children.

1. Press the **Chime** and **Delay** Start pads at the same time for three seconds.



- 2. The Child Lock light will illuminate.
- 3. To unlock, press the **Chime** and **Delay Start** pads at the same time for three seconds. The Child Lock light will go out.

## **STEP**

## Start the Washer

To start the washer, press the Start/Pause Pad.



## **Changing a Cycle**

If an incorrect cycle has been accidentally selected:

- 1. Press the **Start/Pause** pad.
- 2. Turn the Cycle selector dial to the desired cycle.
- 3. Set the desired options for the cycle.
- 4. Press the **Start/Pause** pad. The Wash indicator lights stops flashing and the new cycle starts.

## **Canceling a Cycle**

To cancel a cycle:



- 1. Press the **Power Off** pad.
- 2. Turn the Cycle selector dial to **Drain** or **Spin**.
- 3. Press the **Start/Pause** pad. The Spin light illuminates and the washer starts the drain or spin.

## **Cycle Indicator Lights**



The Wash, Rinse and Spin lights at the top of the control panel will illuminate progressively to indicate when the washer is in those portions of the cycle.

The Washer light will flash when the cycle has been paused.



Your Maytag washer is designed to use high efficiency (HE) detergents.

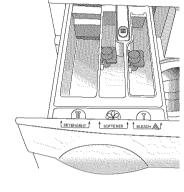
## **Detergent**

- For best cleaning results, use a high efficiency detergent such as Tide HE, Cheer HE or Wisk HE\*. High efficiency detergents contain suds suppressors which reduce or eliminate suds. When less suds are produced, the load tumbles more efficiently and cleaning results are maximized.
- When using regular detergent formulated for toploading washers, it is important to pay close attention to the soil level of the load, load size, and water hardness\*\*. To avoid over-sudsing which causes extended cycle times, reduce the amount of detergent used with soft water or with small or lightly soiled clothes.
- \* Brand names are trademarks of the respective manufacturers.
- \*\* To determine water hardness in your area, contact your local water utility or State University Extension office in your area.

## **Automatic Dispenser**

The washer has separate compartments for dispensing detergent and color-safe bleach, chlorine bleach and fabric softener. All laundry additives are added to their respective compartments before starting the washer.

The Automatic Dispenser MUST ALWAYS be in place before starting the washer. DO NOT open the Automatic Dispenser when the washer is running.



#### To use:

- 1. Pull out the dispenser drawer on the left side of the control panel.
- 2. Fill appropriate compartments with laundry additives, being careful not to *overfill* or *spill* additives.
- Slide the dispenser drawer carefully and completely back into the compartment.

#### **Detergent Compartment**

- 1. Pour the recommended amount of laundry detergent directly into the detergent compartment *before* starting the washer.
- 2. If color-safe bleach is to be used, it should be added *with* detergent to the detergent compartment.
  - When adding color-safe bleach with detergent, it is best if both laundry products are in the same form; granular or liquid.





#### **Bleach Compartment**

(Liquid Chlorine Bleach Only)

- 1. Add chlorine bleach to the bleach compartment. DO NOT exceed the fill line.
- 2. Avoid splashing or over-filling the compartment.
- 3. The washer automatically dispenses bleach into the tub at the appropriate time.
- 4. The dispenser automatically dilutes liquid chlorine bleach *before* it reaches the wash load.

#### Notes

- Never pour undiluted liquid chlorine bleach directly onto the load or into the tub. It is a powerful chemical and can cause fabric damage, such as weakening of the fibers or color loss if not used properly.
- If you prefer to use color-safe non-chlorine bleach, add it to the detergent compartment. Do not pour color-safe bleach into the bleach compartment.

#### **Fabric Softener Compartment**

- 1. Pour the recommended amount of liquid fabric softener into the softener compartment. For smaller loads, *use less than one cap full.*
- 2. Fabric softener should be diluted with warm water until it reaches the MAX FILL line on the compartment.
- 3. The dispenser automatically releases liquid fabric softener at the proper time during the rinse cycle.



### Notes

- Use the softener compartment ONLY for liquid fabric softeners.
- Using the Downy Ball\* is not recommended with this washer. It will not add fabric softener at the appropriate time. Use the automatic dispenser.
- \* Brand names are trademarks of the respective manufacturers.



**Turn off the water faucets after finishing the day's washing.** This will shut off the water supply to the clothes washer and prevent the unlikely possibility of damage from escaping water. Leave the door open to allow the inside of the washer to dry out.

Use a soft cloth to wipe up all detergent, bleach or other spills as they occur.

Clean the following as recommended:

**Control Panel** – clean with a soft, damp cloth. Do not use abrasive powders or cleaning pads. Do not spray cleaners directly on the panel.

Cabinet - clean with soap and water.

## **Cleaning the Interior**

Clean the interior of the washer periodically to remove any dirt, soil, odor, mold, mildew or bacteria residue that may remain in the washer as a result of washing clothes. We recommend taking the following steps every 60 to 120 days to clean and freshen your washer interior. The frequency with which the washer should be cleaned and freshened depends on factors such as usage, the amount of dirt, soil or bacteria being run through your washer, or the use of cold water. Failure to follow these instructions may result in unsatisfactory conditions, including unpleasant odor and/or permanent stains on the washer or washload.

#### To clean and freshen the washer interior:

- Make a solution of one cup chlorine bleach and two cups warm water. Be careful not to spill or splash the bleach solution.
- 2. Wipe the door seal with bleach solution and a soft cloth.
- 3. Fill bleach dispenser with chlorine bleach.
- 4. Run the washer through a complete cycle using hot water.
- 5. Repeat the wash cycle if necessary.

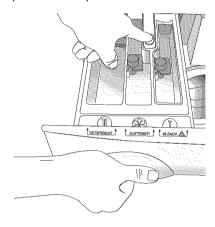
Hard water deposits may be removed, if needed. Use a recommended cleaner labeled clothes washer safe.



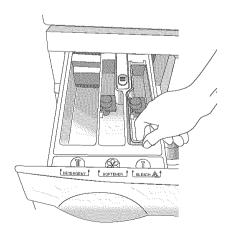
# Cleaning the Automatic Dispenser and Compartment

The Automatic Dispenser may need to be cleaned periodically due to laundry additive buildup.

1. Press the release lever on the inside of the dispenser and pull out.



- 2. Remove the cups from the fabric softener and bleach compartments.
- 3. Wash all of the parts under running water.
- 4. Clean the dispenser recess with a soft brush.
- 5. Reinsert the cups, pushing them firmly into place.
- 6. Push the dispenser back into place.
- 7. Run a Rinse & Spin cycle without any load in the washer.



## **Storing the Clothes Washer**

Washers can be damaged if water is not removed from hoses and internal components before storage. Prepare the washer for storage as follows:

- Select the Quick Wash cycle and add bleach to the automatic dispenser. Run the washer through the cycle without a load.
- Turn the water faucets off and disconnect the inlet hoses.
- Disconnect the clothes washer from the electrical supply and leave the washer door open to let air circulate inside the tumbler.
- If the washer has been stored in below-freezing temperatures, allow time for any water left over in the washer to thaw out prior to use.

For information on long-term storage or storage of your washer during extreme cold temperatures, call Maytag Customer Service toll-free at 1-800-688-9900

USA or 1-800-688-2002 Canada.
U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.



**Information codes** may be displayed to help you better understand what is occurring with the washer.

Code Symbol	Meaning	Solution
dc	Unbalanced load prevented the washer from spinning.	Redistribute the load, press <b>Start/Pause</b> .
ط	Door lock is open when washer is running.	Press <b>Power Off</b> pad then restart the cycle. If the code reappears, call for service, see below.
	The washer failed to lock the door.	Close the door tightly and restart the cycle.
H-	Water temperature control problem.	Call for service, see below.
	The washer has tried to fill but has not reached the proper water level.	Call for service, see below.
	The door will not unlock.	Make sure the door is firmly closed. Push the <b>Power Off</b> pad and wait two minutes for the door to unlock. OR Unplug the washer for two minutes and plug back in.
	Motor not running properly.	Call for service, see below.
	The washer is not draining.	See Troubleshooting "The washer does not drain and/or spin", page 13. If problem continues, call for service, see below.
nF	The washer has tried to fill but was unsuccessful.	Make sure the water faucets are open all the way. Check for kinked hoses. Check inlet screens on fill hoses.
	Problem with control.	Call for service, see below.

For any codes not listed above, call Maytag Customer Service at 1-800-688-9900 USA or 1-800-688-2002 Canada.



The washer will not start	Make sure door is firmly closed.				
	Make sure the washer is plugged in.				
	Make sure the water source faucet is turned on.				
	<ul> <li>Make sure to press the Start/Pause pad.</li> </ul>				
	Make sure the Child Lock is not activated, see page 6.				
No water or insufficient	Turn both faucets on fully.				
water supply	Make sure the door is tightly closed.				
	Make sure the washer is plugged in.				
	Check fuse or reset circuit breaker.				
	Press the <b>Start/Pause</b> pad.				
	Straighten water inlet hoses.				
	• Disconnect hoses and clean screens. Hose filter screens may be plugged.				
	Open and close the door, then press the <b>Start/Pause</b> pad.				
Detergent remains in the automatic dispenser after the wash cycle is complete	Make sure the washer is running with sufficient water pressure. See Installation Instructions.				
	<ul> <li>Put the detergent in the inner parts of the dispenser (away from outside edges).</li> </ul>				
Washer vibrates or is too noisy	<ul> <li>Make sure the washer is set on a level surface. If the surface is not level, adjust the washer feet to level the appliance. See Installation Instructions.</li> </ul>				
	<ul> <li>Make sure that the shipping bolts are removed.</li> <li>See Installation Instructions.</li> </ul>				
	Make sure the washer is not touching any other object.				
	Make sure the laundry load is balanced.				
Stops	Plug cord into live electrical outlet.				
-	Check fuse or reset circuit breaker.				
	<ul> <li>Close door and push the <b>Start/Pause</b> pad to start the washer.</li> <li>For your safety, the washer will not tumble or spin unless the door is closed.</li> </ul>				
	<ul> <li>This may be a pause or soak period in the cycle.</li> <li>Wait briefly and it may start.</li> </ul>				
	<ul> <li>Check screens on inlet hoses at the faucets for obstructions.</li> <li>Clean screens periodically.</li> </ul>				

Continued...



Fills with the wrong	Turn both faucets on fully.
temperature water	Make sure temperature selection is correct.
	<ul> <li>Make sure hoses are connected to correct faucets. Flush water lines.</li> </ul>
	<ul> <li>Check the water heater. It should be set to deliver a minimum 120°F (49°C) hot water at the tap. Also check water heater capacity and recovery rate.</li> </ul>
	<ul> <li>Disconnect hoses and clean screens. Hose filter screens may be plugged.</li> </ul>
	<ul> <li>As the washer is filling, the water temperature may change as the automatic temperature control feature checks incoming water temperature. This is normal.</li> </ul>
	<ul> <li>While the washer is filling, you may notice just hot and/or just cold water going through the dispenser when cold or warm wash temperatures are selected. This is a normal function of the automatic temperature control feature as the washer determines the temperature of the water.</li> </ul>
Won't tumble	Check fuse or reset circuit breaker.
	<ul> <li>Close the door and press the <b>Start/Pause</b> pad. For your safety, the washer will not tumble or spin unless the door is closed.</li> </ul>
Door locked shut;	Press the <b>Start/Pause</b> pad to stop the machine.
will not open	<ul> <li>It may take a few moments for the door lock mechanism to disengage.</li> </ul>
Freshening your washer	See Cleaning the Interior, page 9.
The washer does not drain	Check fuse or reset circuit breaker.
and/or spin	<ul> <li>Straighten drain hoses. Eliminate kinked hoses. If there is a drain restriction, call for service.</li> </ul>
	<ul> <li>Close the door and press the <b>Start/Pause</b> pad. For your safety, the washer will not tumble or spin unless the door is closed.</li> </ul>
Load is too wet at	Use the High spin speed.
end of cycle	<ul> <li>Use high efficiency detergent to reduce over-sudsing.</li> </ul>
	<ul> <li>Load is too small. Very small loads (one or two items) may become unbalanced and not spin out completely.</li> </ul>
Leaks Water	Make sure door is firmly closed.
	Make sure hose connections are tight.
	Make sure end of drain hose is correctly inserted and secured to drain facility.
	Avoid overloading.
	<ul> <li>Use high efficiency detergent to prevent over-sudsing.</li> </ul>

For further assistance, call Maytag Customer Service toll-free at 1-800-688-9900 USA or 1-800-688-2002 Canada.

U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.





## **Washer Warranty**

#### **Full One-Year Warranty**

For one (1) year from the date of original retail purchase, any part with fails in normal home use will be repaired or replaced free of charge.

#### **Limited Warranty**

After the first year from the date of original retail purchase, through the time periods listed below, the parts designated below which fail in normal home use will be repaired or replaced free of charge for the part itself, with the owner paying all other costs including labor, mileage, transportation, trip charge and diagnostic charge, if required.

Second Year - All parts.

Third Through Fifth Year - Drive motor.

**Third Through Lifetime** – Stainless steel inner wash basket.

#### Additional Limited Warranty Against Rust-Through -

Should an exterior cabinet, including the top and base frame, rust through during the one year period starting from the date of retail purchase, repair or replacement will be made free of charge. After the first, and through the fifth year, repair or replacement will be made free of charge for the part itself, with the owner paying all other costs, including labor, mileage, transportation, trip charge and diagnostic charge, if required.

**Please Note:** This full warranty and the limited warranty apply when the washer is located in the United States or Canada. Washers located elsewhere are covered by the limited warranty only, including parts which fail during the first two years.

#### **Canadian Residents**

This warranty covers only those appliances installed in Canada that have been listed with the Canadian Standards Association unless the appliances are brought into Canada due to transfer of residence from the United States to Canada.

The specific warranties expressed above are the ONLY warranties provided by the manufacturer. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Use & Care Guides, service manuals and parts catalogs are available from Maytag Services<sup>™</sup>, Maytag Customer Assistance.

# What is Not Covered By These Warranties:

- 1. Conditions and damages resulting from any of the following:
  - a. Improper installation, delivery or maintenance.
  - Any repair, modification, alteration, or adjustment not authorized by the manufacturer or an authorized servicer.
  - c. Misuse, abuse, accidents or unreasonable use.
  - d. Incorrect electric current, voltage or supply.
  - e. Improper setting of any control.
- 2. Warranties are void if the original serial numbers have been removed, altered or cannot be readily determined.
- 3. Products purchased for commercial or industrial use.
- 4. The cost of service or service call to:
  - a. Correct installation errors.
  - b. Instruct the user on the proper use of the product.
  - c. Transport the appliance to the servicer.
- 5. Consequential or incidental damages sustained by any person as a result of any breach of these warranties.

Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusion may not apply.

## **To Obtain Warranty Service**

To locate an authorized service company in your area, contact the dealer from whom your appliance was purchased; or call Maytag Services<sup>SM</sup>, Maytag Customer Assistance. Should you not receive satisfactory warranty service, please call or write:

Maytag Services<sup>sM</sup>
Attn: CAIR<sup>®</sup> Center
P.O. Box 2370
Cleveland, TN 37320-2370
U.S. 1-800-688-9900

Canada 1-800-688-2002

U.S. Customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.

#### Note

- When contacting Maytag Services<sup>SM</sup>, Maytag Customer Assistance about a service problem, please include the following:
  - a. Your name, address and telephone number;
  - b. Model number and serial number (found on the back center of the control panel) of your appliance;
  - Name and address of your dealer and the date the appliance was purchased;
  - d. A clear description of the problem you are having;
  - e. Proof of purchase.