

## KitchenAid®

30" ELECTRIC FREESTANDING COMBINATION MICROWAVE/RANGE

FOR COOKTOP AND LOWER OVEN

SELF-CLEAN MODEL KEES702

# **USE & CARE GUIDE**

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### **BEFORE YOU USE YOUR RANGE**

Read this Use & Care Guide and the Cooking Guide for important safety information.

#### You are personally responsible for:

- Reading and following all safety precautions in this Use & Care Guide and the Cooking Guide.
- Installing the range where it is protected from the elements, and on a floor strong enough to support its weight.
- Properly connecting the range to electrical supply and grounding.
- Making sure the range is not used by anyone unable to operate it properly.
- Properly maintaining the range.
- Using the range only for jobs expected of a home range.

See "Cooking Guide" for important safety and use information.

# SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

WARNING: When using your cooktop or lower oven, follow basic precautions, including the following.

**DO NOT** allow children to use or play with any part of the range, or leave them unattended near it. They could be burned or injured.

**DO NOT** store things children might want above the range. Children could be burned or injured while climbing on it.

**DO NOT** allow anyone to touch hot surface elements or heating elements. Dark colored elements can still be hot enough to burn severely.

**KEEP** children away from the range when it is on. The cooktop and oven walls, racks and door can get hot enough to cause burns.

**DO NOT** use the range to heat a room. Persons in the room could be burned or injured, or a fire could start.

**KEEP** pan handles turned in but not over another surface element to avoid burns, injury and to help prevent the utensil from being pushed off the surface elements.

**DO NOT** use water on grease fires. The fire will spread. Cover fire with large lid or smother with baking soda or salt.

**DO NOT** wear loose or hanging garments when using the range. They could ignite if they touch a hot surface element or heating element and you could be burned.

**DO NOT** heat unopened containers. They could explode. The hot contents could burn and container particles could cause injury.

When adding or removing food, **MAKE SURE** to open the oven door all the way to prevent burns.

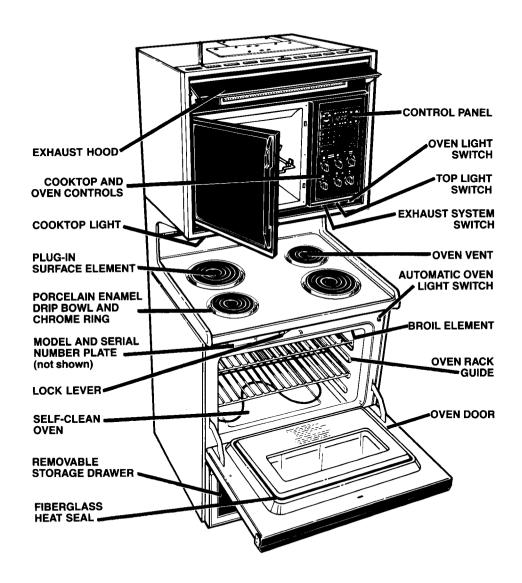
Because of the automatic exhaust fan system, the following cautions must be observed:

- a. Do not leave area when using your cooktop at a high setting. Accidental fires from boilovers or spattering on the surface elements could spread, especially if the exhaust fan is operating.
- b. Do not operate the exhaust vent system without the filters in place. Grease could accumulate in the venting system and cause a fire hazard.
- c. Do not allow grease and soil to build up in the grease filters. Exhaust fan efficiency will decrease and fire may result. Clean often following the filter cleaning instructions on page 22.
- d. Do not "flame" foods when operating the exhaust fan. The fan, if operating, may spread the flame and cause personal injury or property damage.

FOR YOUR SAFETY - DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE. THEY COULD IGNITE CAUSING EXPLOSION AND/OR FIRE.

### **PARTS AND FEATURES**

Model KEES702



# **Copy Your Model and Serial Numbers Here**

If you need service, or call with a question, have this information ready:

- Complete Model and Serial Numbers (from plate located behind the microwave oven door).
- 2. Purchase date from sales slip.
  Copy this information in these spaces. Keep this book and the sales slip together in the Literature Pack.

Please fill out and mail the ownership registration card furnished with this product.

Model Number
Serial Number
Purchase Date
Service Company Phone Number

# TWO-LEVEL EXHAUST VENT SYSTEM

Your Range/Microwave Combination has a two-level exhaust vent system for removal of steam, grease and cooking odors. You may use the lower vent alone or add the top vent for maximum venting.

The lower vents are located above the cooktop (underneath the microwave oven). The top vent is located above the microwave oven (behind the vent cover).



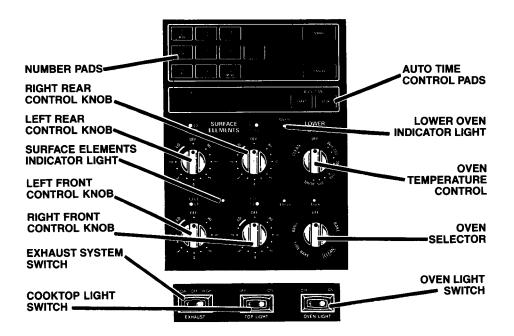
#### To use only the lower vent:

- Push the Exhaust switch down to the right for HIGH fan speed.
- Push the switch down to the left for LOW fan speed.
- Center the switch to turn the vent system OFF.



#### To use both vents:

- Raise the vent cover above the microwave oven.
- Turn on desired fan speed by following the directions above.



### **USING THE SURFACE ELEMENTS**

#### **Surface Element Indicators**

The solid dot in the surface element indicator shows which surface element is turned on by that knob.

#### **Signal Light**

One of the signal lights will glow when a surface element is on.



Control knobs must be pushed in before turning them to a setting. They can be set anywhere between HI and OFF.

WARNING: Be sure all lights are OFF when you are not cooking. Someone could be burned or a fire could start if a surface element is accidentally left ON.

Until you get used to the settings, use the following as a guide:



Use HI to start cooking or to bring liquids to a boil. When cooking foods, turn to a setting on or between 3 and LO when sizzle starts.



Use 5 to hold a rapid boil or to start frying chicken or pancakes. Turn to a setting on or between 3 and LO when sizzle starts.



Use 4 for gravy, puddings and icings or to cook large amounts of vegetables. Turn to a setting on or between 2 and LO to finish cooking.



**Use 3** to continue cooking after starting at a higher setting.



Use LO to continue cooking after starting at a higher setting, to keep food warm or to melt chocolate or shortening.

CAUTION: The use of the HI setting for long periods of time can damage surface elements and discolor chrome rings. Start cooking on HI and turn control down to continue cooking.

#### Cookware

Pans should be the size or larger than the surface elements to prevent boilovers and hot handles.

Use only flat-bottomed utensils for best cooking results and to prevent damage to the cooktop. Specialty items with rounded or ridged bottoms (woks, ridged bottom canners or tea kettles) are not recommended.

WARNING: The surface element should never turn red during use. If it turns red, the bottom of the pan is not flat enough or is too small for the surface element. Damage to the surface element, cooktop, wiring and/or surrounding area could result. If the pan is too small for the surface element, you could be burned by the heat from the exposed section of the surface element.

See the "Cooking Guide" for important utensil information.

# USING THE LOWER OVEN CONTROLS

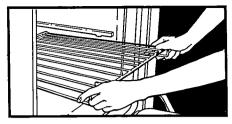
The lower oven is always set with two knobs:

- The Selector control
- The Temperature control

Both must be on a setting for the oven to heat.

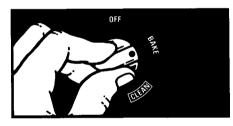
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#### **Baking or Roasting**



 Position the rack(s) properly before turning on the oven. To change rack position, lift rack at front and pull out.

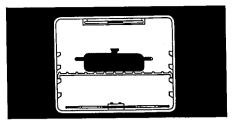
Racks should be placed so the top of the food will be centered in the oven. Always leave at least 1½ to 2 inches (4-5 cm) between the sides of the pan and the oven walls and other pans. For more information, see the "Cooking Guide."



2. Set the Selector control to BAKE.



3. Set the Temperature control to the baking temperature you want. The oven signal light will come on. The oven is preheated when the oven signal light first goes off.



4. Put food in the oven. NOTE: Oven racks, walls and door will be hot. During baking, the elements will turn on and off to keep the oven temperature at the setting. The Oven signal light will turn on and off with the elements.

The top element heats during baking, but does not turn red.





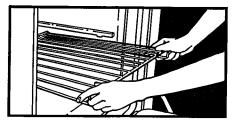
When baking is done, turn both the Temperature control and the Selector control to OFF.

# Using the Automatic AUTO TIME Control

The automatic AUTO TIME Control will turn the **lower oven** on and off at times you set...even when you are not around.

Automatic baking is ideal for foods which do not require a preheated oven (meats, casseroles, etc.). Do not use the automatic cycle for cakes, cookies, or other recipes that require preheating the oven before baking...undercooking will result.

# To start and stop baking automatically:



**1.** Position the oven rack(s) properly, and place the food in the oven.



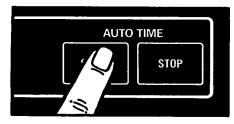
Make sure the clock on the microwave control display is set to the correct time of day.



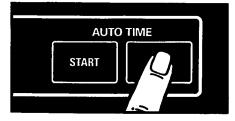
**3.** Set the Selector control to TIME BAKE.



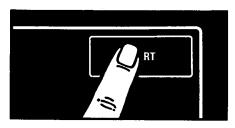
**4.** Set the Temperature control to the baking temperature you want.



Touch Auto Time START Pad. Touch number pads for the time you want cooking to start.



**6.** Touch Auto Time STOP Pad. Touch number pads for the time you want cooking to stop.



7. Touch START. The oven will now start and stop automatically.





8. After baking is done be sure to turn both the Selector control and the Temperature control to OFF.

continued on next page

**To cancel AUTO TIME:** Touch Auto Time START. Touch CANCEL. Turn the Selector control and the Temperature control to OFF.

# To start baking now and stop automatically:

- **1.** Position the oven rack(s) properly, and place the food in the oven.
- 2. Make sure the clock on the microwave oven display is set to the correct time of day.
- **3.** Set the Selector control to TIME BAKE.
- **4.** Set the Temperature control to the baking temperature you want.
- Touch Auto Time STOP Pad. Touch number pads for the time of day you want cooking to stop.
- **6.** Touch START. The oven will start baking immediately and shut off at the time you have set.
- 7. After baking is done be sure to turn both the Selector control and the Temperature control to OFF.

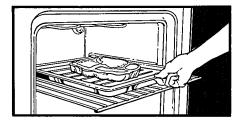
WARNING: To avoid sickness and food waste.

- Use foods that will not go bad or spoil while waiting for cooking to start.
- Avoid using dishes with milk or eggs, cream soups, cooked meats or fish, or any item with baking powder or yeast.
- Any food that has to wait for cooking to start should be very cold or frozen before it is put in the oven. MOST UNFROZEN FOODS SHOULD NEVER STAND MORE THAN TWO HOURS BEFORE COOK-ING STARTS.

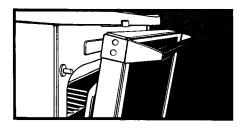
#### **Broiling**



1. Position the rack before turning the oven on. See broil chart in the "Cooking Guide" or a reliable cookbook for recommended rack positions.



Put the broiler pan and food on the rack.



 Close the door to the Broil Stop position, (open about 4 in. (10.2 cm). The door will stay open by itself.





4. Set the Selector control and the Temperature control to BROIL. When broiling is done, turn **both** the Selector control and the Temperature control to OFF.

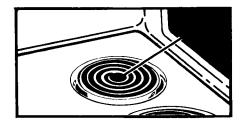
#### Variable Broil

- If food is cooking too fast, turn the Temperature control towards the lower settings until the Oven signal light goes off.
- If you want the food to broil slower from the start, set the Temperature control between Wm (150°F) and 350°F (65.5° and 142°C). The lower the temperature, the slower the cooking.

The Selector control must be on BROIL for all broiling temperatures.

The door should be partly open whenever the oven is set to BROIL. Leaving the door open allows the oven to maintain proper temperatures.

### THE OVEN VENT



The oven vent is located under the right rear surface element. When the oven is on, hot air and moisture escape from the oven through this vent. Poor baking can result if this vent is blocked. When using the oven, **do not** use oversized pans or other items that might block the oven vent.

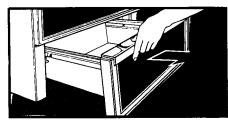
WARNING: When the oven is ON, pans and pan handles left over the right rear surface element can become hot enough to burn the user and to melt plastics. Use pot holders to move pans. Never store plastic, paper or other items that could melt or burn on any of the surface elements.

# THE STORAGE DRAWER

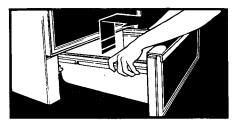
The storage drawer is for storing pots and pans.

Use care when handling the drawer.

# Removing the Storage Drawer

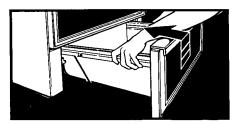


1. Pull drawer straight out to the first stop. Lift front and pull out to the second stop.

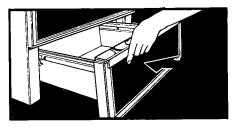


2. Lift back slightly and slide drawer all the way out.

# Replacing the Storage Drawer



 Fit ends of drawer slide rails into the drawer guides on both sides of opening.



 Lift drawer front. Then push in until the stops on the drawer slide rails have cleared the stops on the drawer guides. Lift drawer front again to clear the second stop.
 Slide drawer closed.

# Use & Care Guide Storage



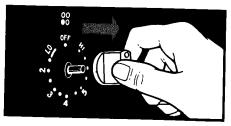
Store this booklet, along with your "Cooking Guide" and sales slip in the Literature Pack, inside the storage drawer.

## OPTIONAL ROTISSERIE

If you would like a rotisserie for your oven, you can order a kit (Part No. 261881) from your KitchenAid dealer. The kit includes easy installation instructions.

# CARING FOR YOUR COOKTOP AND LOWER OVEN

#### **Control Panel and Knobs**



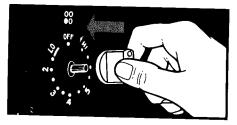
1. First make sure the control knobs are set to OFF. To remove, pull knobs straight off.



2. Use warm soapy water or spray glass cleaner and a soft cloth to wipe the control panel. Rinse and wipe dry.

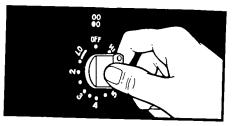


**3.** Wash control knob in warm soapy water. **Do not soak.** Rinse well and dry.

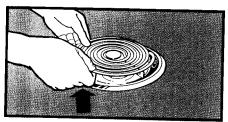


**4.** To replace, turn knob so OFF is at the top. Push control knobs straight back on.

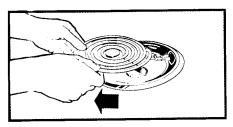
# Surface Elements and Drip Bowls



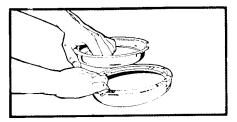
WARNING: To avoid burns and possible electric shocks, make sure all controls are OFF and the elements are COOL before cleaning.



 Lift the edge of the elements, opposite the receptacle, just enough to clear the drip bowl and chrome ring.



**2.** Full the surface element straight way from the receptacle

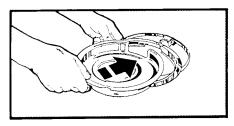


**3.** Iff out the drip bowl and chrome ng. See Cleaning Chart on page of for cleaning instructions.

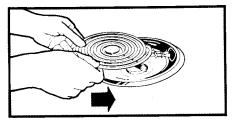
#### Replacing the Surface Elements and Drip Bowls



WARNING: To avoid burns and possible electric shocks, make sure all controls are OFF and the surface elements are COOL.



**1.** Line up opening in the drip bowls and notch in the chrome ring with the surface element receptacle.



2. Hold the surface element as level as possible with the terminal just started into the receptacle.

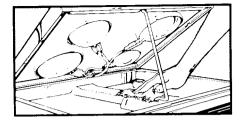


3. Push the surface element terminal into the receptacle. When the terminal is pushed into the receptacle as far as it will go, the surface element will fit into the chrome ring.

If a chrome ring gets discolored, some of the utensils may not be flat enough, or some may be too large for the surface element. In either case, some of the heat that's meant to go into or around a utensil goes down and heats the drip bowl and the chrome ring. This extra heat can discolor the chrome ring. See "Cooking Guide" for further information.

WARNING: DO NOT LINE THE DRIP BOWLS WITH FOIL. Shock or fire hazard could result.

#### **Lift-Up Cooktop**



- **1.** Lift front of cooktop at center and swing-up the support rod.
- **2.** Carefully lower the cooktop onto the support rod.

WARNING: Be sure the rod fits in the notch in the cooktop and is held securely. The cooktop could accidently fall and injure you.

Wipe with warm soapy water. Use soapy steel wool pad on stubborn spots

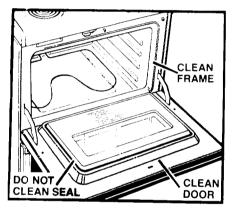
CAUTION Do not drop the cooktop. Damage can result to the porcelain and the cooktop frame.

#### Using the Self-Clean Cycle

The Self-clean cycle uses **very high heat** to burn away soil. Before
you start, make sure you understand
es actly how to use the cycle safely.

#### Before You Start

- Diean the shaded areas by hand. They do not get hot enough during he Self-Clean cycle for soil to ourn away. Use hot water and tetergent or soapy steel wool pad in
  - The frame around the oven.
  - The inside of the door, especially the part outside the oven seal.



OO NOT clean the fiberglass seal.

DO NOT move it or bend it. Poor cleaning and poor baking will result.

- 2. Femove the broiler pan and any pots or pans you may have stored the oven. They can't stand the high heat
- **3.** V/ipe out any loose soil or grease This will help reduce smoke during the cleaning cycle.
- If your oven has a rotisserie in ake sure the motor socket cover is closed.

5. Turn on the vent hood or other kitchen vent during the cleaning cycle. This will help remove smoke, odor and heat that are normal during the cycle.

SPECIAL CAUTIONS: DO NOT use commercial oven cleaners in your oven. Damage to the porcelain finish may occur.

DO NOT force the Lock Lever, you could bend or break it. The lever is designed to stay locked until the oven is cool enough to safely open. Wait until it moves freely.

DO NOT use foil or other liners in the oven. During the cleaning cycle foil can burn or melt and damage the oven surface.

WARNINGS: DO NOT block the vent during the cleaning cycle. Air must move freely for best cleaning results.

DO NOT leave a utensil over the right rear surface element during the cleaning cycle. It will become hot enough to burn you and the utensil could be damaged.

DO NOT TOUCH THE OVEN DURING THE CLEANING CYCLE. IT COULD BURN YOU.

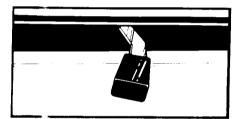
# Setting the Controls for Self-Clean

Be sure the kitchen is ventilated during the Self-Clean cycle. This will help normal smoke and heat odors to disappear from the room as quickly as possible.





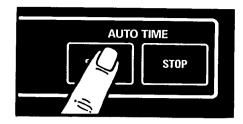
1. Set the Selector control and Temperature control to CLEAN.



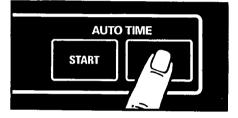
2. More the Lock Lever all the way to the right. The Clean light will come on only when the lever is all the war to the right.



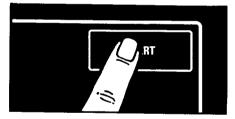
 Make sure the clock on the upper control panel is set to the correct time of day



**4.** Touch the Auto Time START Pad. Touch number pads for the time you want cleaning to start.



**5.** Touch the Auto Time STOP
Pad Touch number pads for the time you want cleaning to stop
(2-3 hours after set Start time)



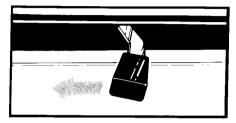
6. Touch START. The oven will start the Clean cycle automatically at the time you have set. The Lock light will come on and the door will lock when the oven temperature exceeds normal baking temperatures. The Lock Lever must not be moved and the door can't be opened when the light is ON.

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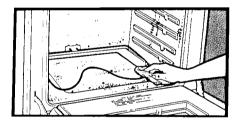




When the Lock Light goes off turn the Selector control and Temperature control to OFF.



8. When the oven is cool, move the Lock Lever back to the left. **Do not force it.** Wait until it will move easily. This will turn off the Clean light.

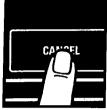


**9. After the oven is cool,** wipe off any residue or ash with a damp cloth. If needed, touch up spots with a soapy steel wool pad.

NOTE: If you would like the Clean Cycle to start immediately, do not use Auto Time START. Set only Auto Time STOP for the time you would like cleaning to stop (2-3 hours after current time).

# To stop the cleaning cycle at any time:





 Touch the Auto Time START Pad. Touch CANCEL.

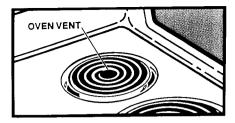




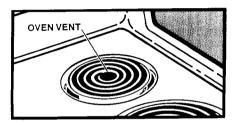
2. Turn the Selector and Temperature controls to OFF. When the Lock light goes OFF, move the Lock Lever back to the left. **DO NOT FORCE IT.** Wait until it moves easily.

WARNING: DO NOT TOUCH THE OVEN DURING THE CLEANING CYCLE. IT CAN BURN YOU.

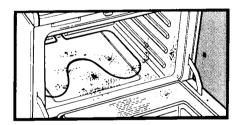
#### **Special Tips**



Keep the kitchen well ventilated during the self-clean cycle. This will help normal smoke and heat odors to disappear from the room as quickly as possible.



Clean the oven before it gets heavily soiled. Cleaning a very soiled oven takes longer and results in more smoke than usual.



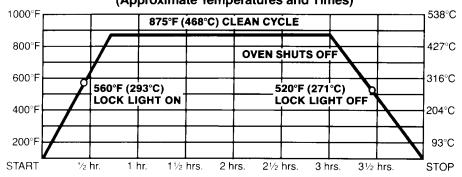
If the self-clean cycle doesn't get the oven as clean as you expected, the cycle may not have been set long enough or you may not have prepared the oven properly. Set the cleaning time longer the next time and hand clean areas noted on page 16.

#### **How It Works**

During the self-clean cycle, the oven gets much hotter than it does for baking or broiling (approximately 875°F, 468°C). This heat breaks up grease and soil and burns it off.

The graph shows approximate temperatures and times during a self-clean cycle for 3 hours.

# SELF-CLEAN CYCLE — THREE HOUR SETTING (Approximate Temperatures and Times)



Notice that heating stops when the 3-hour setting is up, but that it takes longer for the oven to cool down enough to unlock.

PART	WHAT TO USE	HOW TO CLEAN
EXTERIOR SURFACES	Soft cloth and warm soapy water. Nylon or plastic scouring pad for stubborn spots.	<ul> <li>Wipe off regularly when cooktop and oven are cool.</li> <li>Do not allow food containing acids (such as vinegar, tomato, lemon juice or milk) to remain on surface. Acids will remove the glossy finish.</li> <li>Do not use abrasive or harsh cleansers.</li> </ul>
ELECTRIC SURFACE ELEMENTS	No cleaning required.	<ul><li>Spatters or spills will burn off.</li><li>Do not immerse in water.</li></ul>
PORCELAIN ENAMEL DRIP BOWLS AND CHROME RINGS	Automatic dishwasher or warm, soapy water and plastic scrubbing pad.	<ul> <li>Frequently wipe out excess spills.</li> <li>Wash with other cooking utensils.</li> <li>Do not use abrasive or harsh cleansers.</li> </ul>
BROILER PAN AND GRID	Warm, soapy water or steel wool pad.	Wash with other cooking utensils.
CONTROL KNOBS	Warm, soapy water and soft cloth.	Wash, rinse and dry well.     Do not soak.
CONTROL PANEL	Warm, soapy water or spray glass cleaner.	<ul><li>Wash, rinse and dry well.</li><li>Follow directions provided with cleaner.</li></ul>
OVEN RACKS	Warm, soapy water or soapy steel wool pads.	Wash, rinse and dry. Use soapy steel wool pads for stubborn areas.
LOWER OVEN DOOR GLASS	Spray glass cleaner; warm, soapy water or plastic scrubbing pad.	<ul> <li>Make sure oven is cool.</li> <li>Follow directions provided with cleaner.</li> <li>Wash, rinse and dry well with a soft cloth.</li> </ul>
SELF-CLEAN OVEN	For areas outside Self-Clean area use warm, soapy water or soapy steel wool pads.	<ul> <li>Follow directions starting on page 17, "Using the Self-Clean Cycle."</li> <li>Do not use commercial oven cleansers.</li> <li>Do not use foil to line the bottom of your Self-Clean Oven.</li> </ul>

#### **Cleaning the Grease Filters**

The grease filters should be removed and cleaned at least once a month. **NOTE:** Charcoal filters should be replaced every 12 months. **Do not attempt to clean.** 

#### **Lower filters**

(beneath the microwave oven)



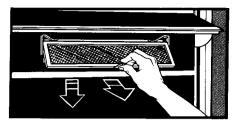
 To remove each filter, place thumb in the indentation at the center front of the filter. Push back and pull down.



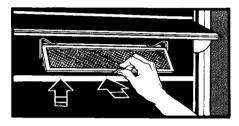
2. To replace, place the long edge of the filter against the clips at the back of the opening. Push filter back and up until it snaps into place.

#### Top filter

(above the microwave oven, under the vent cover)



 To remove filter, lift vent cover. Use plastic tab at center of the filter to push up and lift out the filter.



2. To replace, place top edge of the filter against the clips at the top of the opening. Push up and in until filter snaps in place. Make sure the plastic tab at the bottom of the filter is facing out.

#### To clean the filters:

Soak filters in hot water and a mild detergent. Scrub and swish to remove embedded dirt and grease. Rinse well and shake to dry. (Filters may be washed in the dishwasher. However the aluminum will darken. Using ammonia for cleaning will also cause the aluminum to darken.)

CAUTION: Do not operate the exhaust vent system without the filters in place. Grease could accumulate in the venting system and cause a fire hazard.

#### **The Cooktop Light**

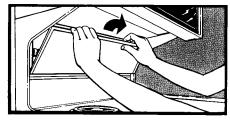


The **TOP LIGHT** switch is located below the control panel. Push the right side of the switch to turn the light ON. Push the left side to turn it OFF.

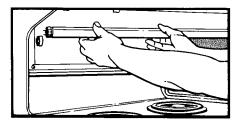
WARNING: To avoid possible shock hazard, turn off the electric power at the main power supply.



1. Remove the 3 screws and metal trim that supports the top of the light cover. The glass is heavy. Hold it securely.



2. With both hands, pull top of light cover towards you and lift it out of bottom support trim.



3. Grasp the fluorescent tube at both ends. Turn the tube away from you until both ends come out of the receptacles. Replace with a 20watt cool-white fluorescent tube.



**4. With both hands,** carefully fit the glass light cover into the bottom metal support trim. Replace the top support trim and screws. Turn electric power back on at the main power supply.

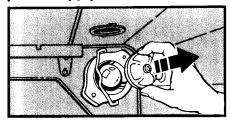
#### **The Lower Oven Light**

The lower oven light will turn on and off automatically when you open and close the oven door.

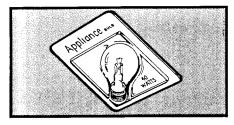
To turn the light ON when the oven door is closed, push the right side of the OVEN LIGHT Switch located below the control panel. Push the left side of the switch to turn OFF the light.

#### To replace the light bulb:

WARNING: To avoid possible shock hazard, turn off the electric power at the main power supply.



 Remove the bulb cover in the back of the oven by pulling out and pushing the wire holder to the side.



- 2. Remove and replace the light bulb with a 40-watt appliance bulb.
- **3.** Replace the bulb cover and snap the wire holder in place.
- **4.** Turn the power back on at the main power supply.

CAUTION: The bulb cover must be in place when using the oven. The cover protects the bulb from breaking.

**NOTE:** The Oven Light will not work during the self-clean cycle.

# IF YOU NEED SERVICE OR ASSISTANCE

#### **Follow These Steps**

 If your range/microwave should fail to operate, review the following list before calling your dealer. You could save the cost of a service call.

#### If nothing operates:

- Is the power supply cord plugged into a live circuit with the proper voltage? (See "Installation Instructions.")
- Have you checked the main fuse or circuit breaker box?

#### If the oven will not operate:

- Is the Selector turned to TIME BAKE instead of BAKE or BROIL?
- Is the Temperature control turned to a temperature setting?

# If the surface elements will not operate:

- Have you checked the main fuse or circuit breaker box?
- Are surface elements plugged in all the way?
- Is the surface element control knob turned to a setting, other than OFF?
- Do the control knobs turn?

# If the surface element control knob(s) will not turn:

 Did you push in before trying to turn?

# If the Self-Clean Cycle will not operate:

- Are the Selector and Temperature controls set on CLEAN?
- Does the Clock show the correct time of day?

- Is the Auto Time STOP set ahead to the time you want the cleaning cycle to stop?
- Is the Lock Lever all the way to the right? (The Clean light will come on.)

# If the Cooktop or Oven Light burns out:

 See changing instructions on pages 23 and 24.

# If cooking results aren't what you expected:

- Is the range level?
- Are you using pans recommended in the Cooking Guide?
- If baking, have you allowed 1½ to 2 inches (4-5 cm) on all sides of the pans for air circulation?
- Have you preheated the oven as the recipe calls for?
- Are the pans the size called for in the recipe?
- Are you following a tested recipe from a reliable source?
- Do the cooking utensils have smooth, flat bottoms and fit the surface element being used?

See the **Cooking Guide** for more information on cooking problems and how to solve them.

#### continued on next page

- If the problem is not due to one of the above items, first call your dealer or repair service he recommends.
  - All service should be handled locally by the dealer from whom you purchased the unit or an authorized KitchenAid servicer.
- In the event you are unable to obtain the name of a local authorized KitchenAid servicer, call KitchenAid Consumer Affairs, TOLL FREE: 800-422-1230.
  - A Consumer Affairs representative can recommend a qualified service company in your area.

If you must call or write, please provide: Model Number, Serial Number, Date of Purchase and complete description of the problem.

#### Write to:

KitchenAid Consumer Affairs KitchenAid, Inc. 3800 Space Drive Dayton, Ohio 45414

4. If you are not satisfied with the action taken, contact the Major Appliance Consumer Action Panel (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of the major appliance industry. Contact them only when the dealer, authorized servicer or KitchenAid, Inc., have failed to resolve your problem.

Major Appliance Consumer Action Panel 20 North Wacker Drive Chicago, Illinois 60606 MACAP will in turn inform us of your action.

# **KitchenAid®**ELECTRIC COMBINATION MICROWAVE OVEN/RANGE WARRANTY

LENGTH OF WARRANTY:	KITCHENAID WILL PAY FOR:	KITCHENAID WILL NOT PAY FOR:
ONE YEAR FULL WARRANTY FROM DATE OF PURCHASE.	Replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by an authorized KitchenAid servicing outlet.	A. Service calls to:  1. Correct the installation of the range.  2. Instruct you how to use the range.
FIVE YEAR LIMITED WARRANTY ONE YEAR FULL PLUS SECOND THROUGH FIFTH YEAR LIMITED	Replacement of the electric element if found to be defective in materials or workmanship.	Replace house fuses or correct house wiring.      Repairs when range is used in other than normal home use.
FROM DATE OF PURCHASE.		C. Damage resulting from accident, alteration,
TEN YEAR LIMITED WARRANTY ONE YEAR FULL PLUS SECOND	Replacement of the porcelain oven cavity/inner door if the part rusts through due to defective materials or work-	misuse, abuse, improper installation or installation not in accordance with local electrical codes.
THROUGH TENTH YEAR LIMITED FROM DATE OF	manship.	D. Any labor costs during the limited warranty.
PURCHASE.		E. Replacement parts or repair costs for units operated outside the United States.
		F. Pick up and delivery. This product is designed to be repaired in the home.

KITCHENAID, INC. DOES NOT ASSUME ANY RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

**KitchenAid, Inc.** St. Joseph, Michigan, USA 49085