



# Use & Care

# Easy-To-Use Electric and Gas Dryers

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I-800-253-I30I Call us with questions or comments.



Making Your World A Little Easier.™

# **A NOTE TO YOU**

### Thank you for buying a WHIRLPOOL® appliance.

Because your life is getting busier and more complicated, WHIRLPOOL appliances are easy to use, save time, and help you manage your home better. To ensure that you enjoy years of trouble-free operation, we developed this Use and Care Guide. It is full of valuable information about how to operate and maintain your appliance properly and safely. Please read it carefully.

Also, complete and mail the **Ownership Registration Card** provided with your appliance. The card helps us notify you about any new information on your appliance.

#### Please record your model's information.

Whenever you call to request service for your appliance, you need to know your complete model number and serial number. You can find this information on the model and serial number label (see the diagram in the "Parts and Features" section for the location of the label). Also, record the other information shown in the next column.

Model Number	
Purchase Date	
<b>Dealer Phone</b>	

### Keep this book and the sales slip together in a safe place for future reference.

Our Consumer Assistance Center number is toll free.

1-800-253-1301

To find detailed product information, the location of the nearest Whirlpool dealer or authorized servicer, to purchase an accessory item, or register your appliance on-line, please visit our Web site at <a href="https://www.WhirlpoolAppliances.com">www.WhirlpoolAppliances.com</a>

# **DRYER SAFETY**

#### Your safety and the safety of others is very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to hazards that can kill or hurt you and others.

All safety messages will be preceded by the safety alert symbol and the word "DANGER" or "WARNING." These words mean:

### **ADANGER**

You <u>will</u> be killed or seriously injured if you don't follow instructions.

### AWARNING

You <u>can</u> be killed or seriously injured if you don't follow instructions.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

WARNING: For your safety the information in this manual must be followed to minimize the risk of fire or explosion or to prevent property damage, personal injury or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Clear the room, building or area of all occupants.
  - Immediately call your gas supplier from a neighbor's phone.
     Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

continued on next page

#### **IMPORTANT SAFETY INSTRUCTIONS**

**WARNING** – To reduce the risk of fire, electric shock, or injury to persons when using the dryer, follow basic precautions, including the following:

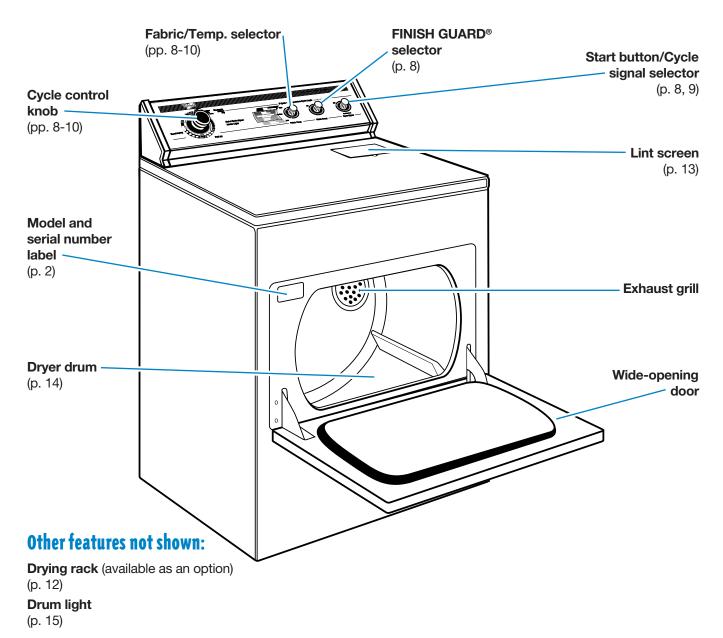
- Read all instructions before using the dryer.
- Do not dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable, or explosive substances as they give off vapors that could ignite or explode.
- Do not allow children to play on or in the dryer. Close supervision of children is necessary when the dryer is used near children.
- Before the dryer is removed from service or discarded, remove the door to the drying compartment.
- Do not reach into the dryer if the drum is moving.
- Do not install or store the dryer where it will be exposed to the weather.
- Do not tamper with controls.

- Do not repair or replace any part of the dryer or attempt any servicing unless specifically recommended in this Use and Care Guide or in published user-repair instructions that you understand and have the skills to carry out.
- Do not use fabric softeners or products to eliminate static unless recommended by the manufacturer of the fabric softener or product.
- Do not use heat to dry articles containing foam rubber or similarly textured rubberlike materials.
- Clean lint screen before or after each load.
- Keep area around the exhaust opening and adjacent surrounding areas free from the accumulation of lint, dust, and dirt.
- The interior of the dryer and exhaust vent should be cleaned periodically by qualified service personnel.
- See Installation Instructions for grounding requirements.

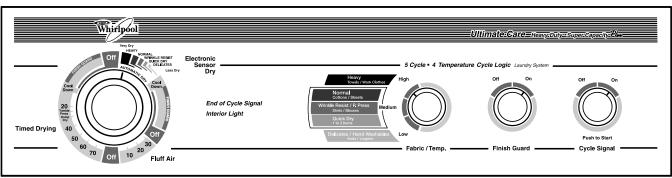
- SAVE THESE INSTRUCTIONS -

# **PARTS AND FEATURES**

The parts and features of your dryer are illustrated on this page. Become familiar with all parts and features before using your dryer. Page references are included next to some features. Refer to those pages for more information about the features.



### **CONTROL PANEL**



# **CHECKING YOUR VENT**

Your dryer must be properly installed and vented to achieve maximum drying efficiency and shorten drying times. Use the minimum recommended installation clearances (found in your Installation Instructions) to avoid blocking the flow of combustion and ventilation air. Install your dryer in a well-ventilated room where the temperature is always above 45°F (7°C). Also make sure that your dryer is leveled. Refer to your Installation Instructions for more information.

### **VENTING**

### AWARNING



**Fire Hazard** 

Use a heavy metal vent.

Do not use a plastic vent.

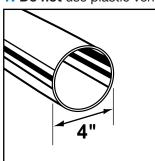
Do not use a metal foil vent.

Failure to follow these instructions can result in death or fire.

If the dryer is not properly installed and vented, it will not be covered under the warranty.

**NOTE:** Service calls caused by improper venting will be paid for by the customer, whether it was a paid installation or self-installed. For paid installation, call the company that installed the vent for adjustment.

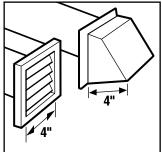
1. Do not use plastic vent or flexible metal foil vent.



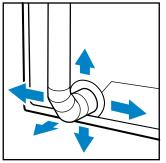
Use 4-inch heavy metal or flexible metal vent. Do not kink or crush flexible metal vent. It must be completely extended to allow adequate exhaust air to flow. Check vent after installation. Refer to your Installation Instructions for proper

length requirements of vent.

2. Use a 4-inch exhaust hood. Smaller hoods increase drying times.



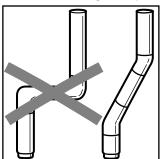
3. The exhaust vent can be routed up, down, left,



right, or straight out the back of the dryer. Space requirements are listed in your Installation Instructions.

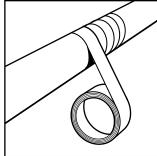
### VENTING (CONT.)

4. Use the straightest path possible when routing



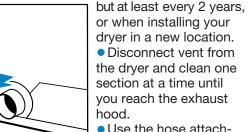
the exhaust vent. Avoid 90° turns, if possible. Allow room when using elbows or making turns. Bend vent gradually to avoid kinking.

5. Use duct tape to seal all joints. Do not use



screws to secure vent. Lint may catch on screws.

6. Clean exhaust vent periodically, depending on use,



or when installing your dryer in a new location. Disconnect vent from

you reach the exhaust Use the hose attach-

ment on your vacuum, or a pole or wire with a

feather duster or rag attached, to clean out lint.

- Be sure the flapper on the outside end of vent moves freely.
- When cleaning is complete, be sure to follow the Installation Instructions supplied with your dryer for final product check.

# **OPERATING YOUR DRYER**

To get the best dryer results possible, you must use your dryer correctly. This section tells you how to use your dryer properly and efficiently.

### STARTING YOUR DRYER

#### AWARNING



#### **Explosion Hazard**

Keep flammable materials and vapors, such as gasoline, away from dryer.

Do not dry anything that has ever had anything flammable on it (even after washing). Failure to follow these instructions can result in death, explosion, or fire.

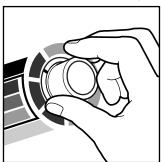
Before using your dryer, wipe the dryer drum with a damp cloth to remove dust from storing and shipping. If your dryer has a Features Guide, remove it and place it with this Use and Care Guide.

1. Load clothes loosely into the dryer and close the



door. Do not pack the dryer; allow space for clothes to tumble freely.

2. Turn the Fabric/Temp. selector to the recom-



mended setting for the fabric being dried. (See the "Cycle description" section.)

### AWARNING



#### **Fire Hazard**

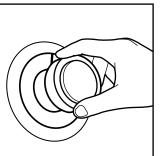
No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Items containing foam, rubber, or plastic must be dried on a clothesline or by using an Air Cycle.

Failure to follow these instructions can result in death or fire.

3. Turn the Cycle Control Knob to the cycle that



corresponds with the one you chose on the Fabric/Temp. selector.

- 4. (OPTIONAL STEP) Your dryer has a FINISH GUARD® selector that you can set On or Off. The FINISH GUARD feature protects your clothes from wrinkling when you do not remove them from the dryer as soon as it stops.
  - The FINISH GUARD feature tumbles the load without heat every few minutes up to 45 minutes.
  - A signal sounds every few minutes when FINISH GUARD is running. The signal and cycle stop when you open the dryer door.
- 5. (OPTIONAL STEP) The Cycle Signal (end of cycle signal) selector is part of the Start Button. Set the Cycle Signal selector to On if you want the dryer to sound a signal when a cycle is finished. The signal is helpful when you are drying permanent press, synthetics, and other items that should be removed from the dryer as soon as it stops.

### **STARTING YOUR DRYER** (CONT.)

6. Push the Start Button.



**NOTE:** Your dryer stops automatically when a cycle ends.

### Stopping and restarting your dryer

You can stop your dryer anytime during a cycle.

#### To stop your dryer:

Open the dryer door or turn the Cycle Control Knob to Off.

**NOTE:** The Cycle Control Knob should point to an Off area when the dryer is not in use.

#### To restart your dryer:

Close the door, select a new cycle and temperature (if desired), and push the Start Button.

### SELECTING THE RIGHT CYCLE AND TEMPERATURE SETTING

The following pages describe the drying cycles on your dryer. The descriptions include suggested temperature settings and drying times for various loads.

### Cycle and temperature tips

- Make sure you have selected the correct cycle and temperature for your load.
- Use the Fluff Air cycle, or line dry rubber, plastic, delicate, and heat-sensitive fabrics (see the "Fluff Air cycle" section).
- The last few minutes of all cycles are without heat to make the load cooler to handle.

#### **Drying tips**

- Always follow care label directions when they are available.
- Always use fabric softener sheets labeled as dryer safe and follow package instructions carefully.
- Remove the load from the dryer as soon as tumbling stops to reduce wrinkling. This is especially important for permanent press, knits, and synthetic fabrics.

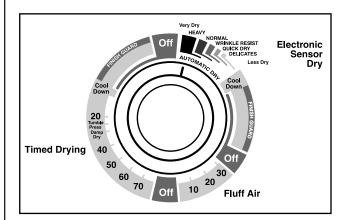
### LOADING

#### Loading suggestions

The chart below provides some guidelines on various types of drying loads. Load clothes loosely into the dryer. Do not pack the dryer; allow space for clothes to tumble freely.

Heavy Work Clothes	Delicates	Towels	Mixed Load
3 pair pants 3 shirts 4 pair jeans 1 coverall 1 overall	3 camisoles 1 quilted robe 4 slips 4 panties 2 bras 2 nighties 1 baby's dress	10 bath towels 10 hand towels 14 wash cloths 1 bath mat	3 double sheets 4 pillowcases 8 T-shirts 6 pair shorts 2 shirts 2 blouses 8 handkerchiefs

### **CYCLE DESCRIPTION**



Your easy-to-use dryer has a color-coordinated Cycle Control Knob and Fabric/Temp. selector.

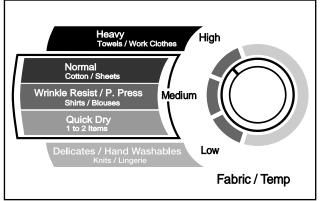
- When using the Automatic cycles, simply choose the setting on the Cycle Control Knob that corresponds with the one you choose on the Fabric/Temp. selector.
- When using Timed Drying, choose High, Medium, or Low heat with the Fabric/Temp. selector.

**NOTE:** Dry most loads using the Automatic cycles.

#### Automatic cycle(s)

Your dryer has five Automatic cycles (Heavy, Normal, Wrinkle Resist, Quick Dry, and Delicates) and three corresponding temperature selections.

- All of the Automatic cycles use an Electronic Sensor Dry control that senses the amount of moisture in the load. The Automatic cycle(s) shuts off when the selected dryness is reached.
  - If the load is drier than you like, select a setting close to **Less Dry** the next time you dry a similar load.
  - If the load is not as dry as you like, complete drying using the Timed Dry cycle. Select a setting close to **Very Dry** the next time you dry a similar load.
- The Cycle Control Knob will not move until the load is almost dry. After the cool-down and the FINISH GUARD® portion of the cycle (if selected), the Cycle Control Knob automatically turns to an Off area and tumbling stops.



### **Timed Drying cycle**

Use the Timed Drying cycle to complete drying if some items are damp after Automatic drying. Timed Drying is also useful for:

- Heavyweight and bulky items, such as bedspreads and work clothes, and large loads that require a long drying time. Set the Fabric/Temp. selector to High, and the Cycle Control Knob for 50 to 70 minutes.
- Lightweight items, such as lingerie, blouses, and knits that require a short drying time. Set the Fabric/Temp. selector to Low, and the Cycle Control Knob for 20-30 minutes.
- The Timed Drying cycle also includes a Damp Dry feature to dry items to a damp level or to dry items that do not require an entire drying cycle. Examples are heavy cottons, such as jeans, which you do not want to become stiff, or cotton clothes that are easier to press when damp. Set the Fabric/Temp. selector to High and the Cycle Control Knob to Damp Dry.
- The Timed Drying cycle also includes the TUMBLE PRESS® feature, that removes wrinkles from clothes that have been packed in a suitcase or closet, or from items not removed from the dryer at the end of a cycle. As soon as the dryer stops, fold or put the items on hangers. Set the Fabric/Temp. selector to Medium and the Cycle Control Knob to TUMBLE PRESS.

### Fluff Air cycle

Use the unheated Fluff Air cycle for items that require drying without heat, as described on the next page.

### **FLUFF AIR CYCLE**

The chart below includes examples of items that require drying without heat. Use the Fluff Air cycle, or place the items on a line or rack to air dry.

- Line dry bonded or laminated fabrics.
- Always follow care label directions when they are available.

TYPE OF LOAD	FLUFF AIR CYCLE* (minutes)
RUBBER, PLASTIC, HEAT-SENSITIVE FABRICS	
Foam Rubber – Pillows, padded bras, stuffed toys	20-30
Make sure coverings are securely stitched.	
<ul> <li>Shake and fluff pillows by hand several times during the Fluff Air cycle.</li> </ul>	
<ul> <li>Make sure pillows are completely dry. Foam rubber pillows take a long time to dry.</li> </ul>	
Plastic – Shower curtains, tablecloths	20-30
Rubber-backed rugs	40-50
Olefin, Polypropylene, Sheer nylon	10-20

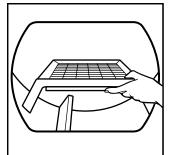
<sup>\*</sup> Reset cycle as needed to complete drying.

# **USING THE OPTIONAL DRYING RACK**

To order a drying rack, call **1-800-253-1301**, from anywhere in the U.S.A. You will hear a recording. Follow the instructions to place an order.

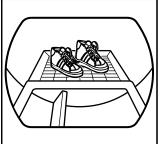
The drying rack lets you dry items without tumbling them. The rack does not move, but the drum turns.

1. Fit rear legs of the rack into spaces in the back



wall of the dryer. Lower the front so the legs rest on the dryer opening.

2. Put wet items on top of the rack. Leave space

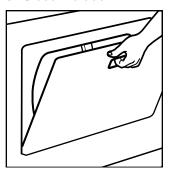


between the items so air can reach all surfaces.
• See chart below for

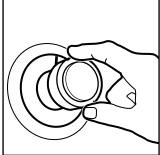
 See chart below for suggested cycles and settings for items that might best be rack dried. Drying time will depend on amount of moisture items hold.

**NOTE:** Make sure nothing hangs over the edge of the rack.

3. Close the door.



**4.** Select the Timed Drying cycle and temperature, or the Fluff Air cycle.



5. Push the Start Button.



**NOTE:** The rack must be removed for normal tumbling. Automatic cycles do not work with the drying rack.

RACK DRY	CYCLE	TEMPERATURE	<b>TIME*</b> (minutes)
Wool sweaters (Block to shape and lay flat on the rack)	Timed Drying	Low	60
Stuffed toys or pillows (Cotton or polyester fiber filled)	Timed Drying	Low	60
Stuffed toys or pillows (Foam rubber filled)	Fluff Air	None; cycle is unheated.	90
Sneakers or canvas shoes	Fluff Air	None; cycle is unheated.	30-40

<sup>\*</sup>Reset cycle as needed to complete drying.

# **CARING FOR YOUR DRYER**

Proper care of your dryer can extend its life and help your dryer operate efficiently.

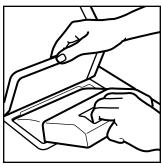
### **CLEANING THE LINT SCREEN**

#### **Every load cleaning**

The lint screen is located under a lid on top of the dryer. **Clean it before each load.** A screen blocked by lint can increase drying time.

#### To clean:

1. Open the lid and pull the lint screen towards you.



2. Roll lint off the screen with your fingers. Do not



rinse or wash screen to remove lint. Wet lint is hard to remove.

Push the lint screen firmly back into place and close the lid.

#### **IMPORTANT:**

- Do not run the dryer with the lint screen loose, damaged, blocked, or missing. Doing so can cause overheating and damage to both the dryer and fabrics.
- Some towels made of synthetic fibers and natural fibers (polyester and cotton blends) may shed more lint than other towels, causing your dryer's lint screen to fill up faster. Be sure to remove lint from the lint screen before and after drying new towels.
- If lint falls into chute, double-check exhaust hood and clean out lint, if necessary.

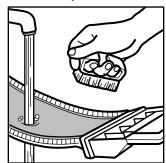
### As needed cleaning

Laundry detergents and fabric softeners can cause a residue buildup on the lint screen. This buildup can cause longer drying times for your clothes, or cause the dryer to stop before your load is completely dry. You may be able to see this buildup, or the lint may be falling off the screen because it is clogged.

Clean the lint screen with a nylon brush every 6 months or more frequently if it becomes clogged due to a residue buildup.

#### Use the following method:

- 1. Wet both sides of lint screen with hot water.
- 2. Wet a nylon brush with hot water and liquid



detergent; scrub lint screen with the brush to remove residue buildup.

- 3. Rinse screen with hot water.
- **4. Thoroughly** dry lint screen with a clean towel; replace in dryer.

### **CLEANING THE DRYER INTERIOR**

Garments which contain unstable dyes, such as denim blue jeans or brightly colored cotton items, may discolor the dryer interior. These stains are **not** harmful to your dryer and will not stain future loads of clothes. It is helpful to dry unstable dye items inside out to prevent dye transfer.

**NOTE:** Even after cleaning, these stains may reappear when similar loads are dried.

#### To clean dryer drum:

- Make a paste with powdered laundry detergent and very warm water.
- 2. Apply paste to a soft cloth.

#### OR

Apply a liquid, non-flammable household cleaner to the stained area and rub with a soft cloth until all excess dye is removed.



- **3.** Wipe drum thoroughly with a damp cloth.
- Tumble a load of clean cloths or towels to dry drum.

### AWARNING



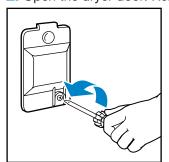
Explosion Hazard
Use nonflammable cleaner.
Failure to do so can result in death,
explosion, or fire.

## **CHANGING THE DRUM LIGHT**

The dryer light automatically turns on inside the dryer drum when you open the door. See instructions below to change your drum light.

### To change drum light:

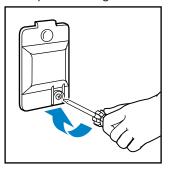
- 1. Unplug dryer or disconnect power.
- 2. Open the dryer door. Remove the light bulb



cover from the back wall of the dryer by removing the screw located in the lower right corner of the cover.

3. Remove the light bulb by turning it counterclockwise.

- **4.** Replace the bulb with a 10-watt appliance bulb only.
- 5. Replace the light bulb cover.



6. Plug in dryer or reconnect power.

### **REMOVING ACCUMULATED LINT FROM INSIDE THE DRYER CABINET**

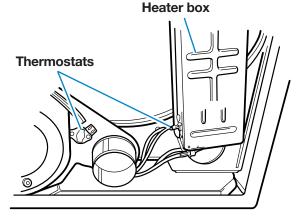
Lint can gather inside the dryer and be a fuel for fire. Lint should be removed every 2 to 3 years, or more often, depending on dryer usage. Cleaning should be done by a qualified person. If you have any questions or comments, please call our Consumer Assistance Center at 1-800-253-1301 from anywhere in the U.S.A.

### **AWARNING**



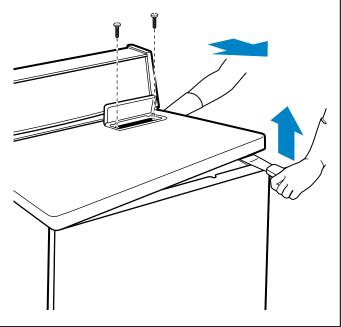
Electrical Shock Hazard
Disconnect power before cleaning.
Replace all panels before operating.
Failure to do so can result in death or electrical shock.

- 1. Unplug dryer or disconnect power.
- 2. Put on heavy gloves to protect hands from cuts.
- 3. Remove rear panel.
- **4.** Remove any lint using a vacuum cleaner or soft brush. Avoid damaging wires and thermostats.
- 5. Replace rear panel.



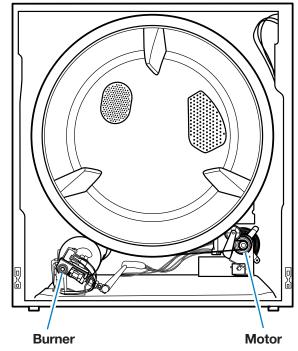
Dryer with rear panel removed (electric models only)

- **6.** Open lint screen lid. Remove 2 screws from lint screen area.
- Open top by pulling forward and up at each front corner (see illustration). Rest raised top against wall behind dryer (top is hinged at rear).



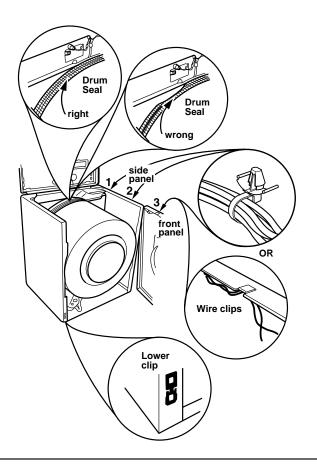
### REMOVING ACCUMULATED LINT FROM INSIDE THE DRYER CABINET (CONT.)

- 8. Remove 2 internal screws from front panel flanges (near top front corners). Lift front panel slightly, lifting off lower clips (see lower clip inset of illustration below). Slowly pull front panel forward, disengaging panel from drum. (Drum will drop slightly.)
- Move front panel aside and rest edge against side of dryer. Avoid disconnecting wire clips (see wire clips inset of illustration below) or damaging wires.
- Remove any lint using a vacuum cleaner or soft brush.



Dryer with front panel removed (gas models only)

- **11.** Reassemble in reverse order. Before closing the top, check the following:
  - Drum seal must be flared out (see drum seal insets of illustration) and properly positioned against panel at back of drum. Rotate drum counterclockwise one full turn to check drum seal.
  - Belt should be centered and tight on dryer drum.
  - Wire clip retainer, which holds the door switch wires, must be secured to top of front panel (see wire clips inset of illustration) and along top edge of side panel. Door wires must not touch drum when dryer is operating.
- **12.** Replace top panel and lint screen screws. Top and front panels must be securely in place before operating dryer.
- **13.** Level the dryer if necessary.
- **14.** Plug in dryer or reconnect power.



# **TROUBLESHOOTING**

Most laundering problems are easily solved if you understand the cause. Check the following list for **common laundry problems** and the next page for **common dryer problems**. If you need further assistance, see the "Requesting Assistance or Service" section.

NOTE: In the following list, the most common laundry problems are listed first.

### **COMMON LAUNDRY PROBLEMS**

Problem	Cause
Slow drying or clothes still wet	<ul> <li>Incorrect cycle or temperature setting selected.</li> </ul>
	<ul><li>Full or clogged lint screen. (See page 13.)</li></ul>
	<ul> <li>Exhaust vent clogged, restricted, or too long. (See pages 6-7 and Installation Instructions.)</li> </ul>
	<ul> <li>Dryer located in room with temperature below 45° (7°C).</li> </ul>
	<ul><li>Load too large and bulky to dry quickly.</li></ul>
	<ul> <li>Drying heavy fabrics (denim, towels) with light fabrics (synthetics, permanent press).</li> </ul>
	<ul> <li>Fabric softener sheet blocking exhaust grill inside dryer drum.</li> </ul>
Lint	• Full lint screen. (See page 13.)
	<ul><li>Load not properly sorted.</li></ul>
	<ul> <li>Overdrying, especially synthetic fabrics that cause lint-attracting static electricity.</li> </ul>
	<ul><li>Load size too big or heavy.</li></ul>
	<ul><li>Tissue or paper left in pockets.</li></ul>
	<ul> <li>Pilling (surface fuzz caused by normal wear and laundering) attracts lint.</li> </ul>
Static electricity	Overdrying.
	<ul> <li>Dryer fabric softener improperly used. See package directions.</li> </ul>
	<ul> <li>Load includes synthetics, synthetic blends, permanent press, and knit fabrics that build up static electricity.</li> </ul>
Wrinkling	Overloading.
	<ul> <li>Overdrying, especially permanent press and synthetic fabrics.</li> </ul>
	<ul><li>Large items balling or rolling up.</li></ul>
	<ul> <li>Clothes left in dryer at end of cycle.</li> </ul>
Shrinking	Overdrying.
	<ul> <li>Fabric or garment is not designed for tumble drying.</li> </ul>
	<ul> <li>Dryer settings incorrect for fabric type.</li> </ul>
	<ul> <li>Care label directions not followed.</li> </ul>
Greasy spots/stains	<ul> <li>Dryer fabric softener improperly used. Do not add to a warm load</li> </ul>
, i	Drying soiled items.
Color change	Drying dark colors with light colors.
-	<ul> <li>Drying colorfast colors with noncolorfast colors.</li> </ul>
Garment damage	<ul> <li>Zippers, snaps, and hooks left open.</li> </ul>
	<ul> <li>Strings and sashes not tied to prevent tangling.</li> </ul>
	Care label directions not followed.

### **COMMON DRYER PROBLEMS**

### 1. Dryer will not start.



Is the dryer door firmly closed?





Are the controls set in an On position?





Did you firmly push the Start Button?





Is the power cord plugged in?





Have you blown a fuse or tripped a circuit breaker? Electric dryers use 2 household fuses or breakers.

# 2. Lint accumulation in hood or exhaust vent, or extended drying times.



Is the lint screen full?





Is the exhaust vent or outside exhaust hood clogged with lint? Refer to the "Venting" section on pages 6-7.

#### 3. No heat



For gas dryers, is the valve open on the supply line? Also, some dryers may have an internal gas valve.





For electric dryers, have you blown a fuse or tripped a circuit breaker? Electric dryers use 2 household fuses or breakers. The drum may be turning but you may not have heat.

#### 4. Noises



If the dryer hasn't been used for a while, there may be a thumping sound during the first few minutes of operation.

If noises continue, call the Consumer Assistance Center.

#### 5. Odor

When operating a new dryer, the new electric



heating element may have an odor. Are household chemical odors being drawn into dryer? Proper ventilation must be used if painting or staining near the dryer.

**NOTE:** Store and use paints, varnishes, etc. away from your dryer whenever possible.

If you still have problems, see the "Requesting Assistance or Service" section on page 19.

# REQUESTING ASSISTANCE OR SERVICE

To avoid unnecessary service calls, please check the "Troubleshooting" section. It may save you the cost of a service call. If you still need help, follow the instructions below.

### **IF YOU NEED ASSISTANCE OR SERVICE**

**Call the Whirlpool Consumer Assistance** 



Center toll free at 1-800-253-1301.
Our consultants are available to assist you.

When calling:

Please know the purchase date, and the complete model and serial number of your appliance (see the "A Note to You" section). This information will help us better respond to your request.

#### Our consultants provide assistance with:

- Features and specifications on our full line of appliances
- Installation information
- Use and maintenance procedures

- Accessory and repair parts sales
- Do-it-yourself repair help
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.)
- Referrals to local dealers, service companies, and repair parts distributors

**Whirlpool service technicians** are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States.

To locate the authorized Whirlpool service company in your area, you can also look in your telephone directory Yellow Pages.

### **IF YOU NEED REPLACEMENT PARTS**

If you need to order replacement parts, we recommend that you only use FSP® factory authorized parts. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new WHIRLPOOL® appliance.

To locate FSP replacement parts in your area, call our Consumer Assistance Center telephone number or your nearest authorized service center.

### FOR FURTHER ASSISTANCE

If you need further assistance, you can write to Whirlpool with any questions or concerns at:

Whirlpool Brand Home Appliances Consumer Assistance Center c/o Correspondence Dept. 2000 North M-63 Benton Harbor, MI 49022-2692 Please include a daytime phone number in your correspondence.



This index is alphabetical. Look for the word or phrase you are interested in, then look for the page number.

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LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
FULL ONE-YEAR WARRANTY FROM DATE OF PURCHASE	FSP® replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by an authorized Whirlpool service company.

#### WHIRLPOOL WILL NOT PAY FOR

- A. Service calls to:
  - 1. Correct the installation of your dryer, including venting. Heavy four-inch metal exhaust vent must be used. Refer to the venting section of this manual and your Installation Instructions.
  - 2. Instruct you how to use your dryer.
  - 3. Replace house fuses or correct house wiring or plumbing.
  - 4. Replace light bulbs.
- **B.** Repairs when your dryer is used in other than normal, single-family household use.
- C. Pickup and delivery. Your dryer is designed to be repaired in the home.
- **D.** Damage to your dryer caused by accident, misuse, abuse, improper installation (including, but not limited to, venting with plastic or flexible foil), installation not in accordance with local electrical or plumbing codes, use of products not approved by Whirlpool, or acts of God.
- **E.** Repairs to parts or systems caused by unauthorized modifications made to the appliance.

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WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Outside the United States, a different warranty may also apply. For details, please contact your authorized Whirlpool dealer.

If you need service, first see the "Troubleshooting" section of this book. After checking "Troubleshooting," additional help is available by checking the "Requesting Assistance or Service" section, or by calling our Consumer Assistance Center telephone number, **1-800-253-1301**, from anywhere in the U.S.A.