

Owner's Manual

30", 36" and 48"
Custom Hood Insert

ZVC30LSS

ZVC36LSS

ZVC48LSS



Monogram.[®]

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Before using your custom hood insert

Read this manual carefully. It is intended to help you operate and maintain your new custom hood insert properly.

Keep it handy for answers to your questions.

If you don't understand something or need more help, there is a list of toll-free consumer service numbers included in the back section of this manual.

OR

Visit our Website at: monogram.com

Write down the model & serial numbers

You'll find them on a label on the hood.

These numbers are also on the Consumer Product Ownership Registration Card packed separately with your hood.

Visit monogram.com and click on "Register Your Appliance" to register your custom hood insert.

Before sending in this card, please write these numbers here:

Model Number

Serial Number

Use these numbers in any correspondence or service calls concerning your hood.

If you received a damaged hood

Immediately contact the dealer (or builder) that sold you the hood.

*Save time
& money*

Before you request service, check the Problem Solver in the back of this manual.

It lists causes of minor operating problems that you can correct yourself.

*If you
need
service*

To obtain service, see the Consumer Services page in the back of this manual.

NEXT, if you are still not pleased, write all the details—including your phone number—to:

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are some steps to follow for further help.

Manager, Customer Relations
GE Appliances
Appliance Park
Louisville, KY 40225

FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING

SAFETY PRECAUTIONS

WARNING—TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

- A. Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.
- B. Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
- C. Do not use this unit with any solid-state speed control device.
- D. This unit must be grounded.

CAUTION—FOR GENERAL VENTILATING USE ONLY. DO NOT USE TO EXHAUST HAZARDOUS OR EXPLOSIVE MATERIALS AND VAPORS.

WARNING—TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE, OBSERVE THE FOLLOWING*:

- A. SMOTHER FLAMES with a close-fitting lid, cookie sheet or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.
- B. NEVER PICK UP A FLAMING PAN—You may be burned.
- C. DO NOT USE WATER, including wet dishcloths or towels—a violent steam explosion will result.
- D. Use an extinguisher ONLY if:
 - 1. You know you have a Class ABC extinguisher, and you already know how to operate it.
 - 2. The fire is small and contained in the area where it started.
 - 3. The fire department is being called.
 - 4. You can fight the fire with your back to an exit.

*Based on "Kitchen Firesafety Tips" published by NFPA.

WARNING—TO REDUCE THE RISK OF A RANGE TOP GREASE FIRE:

- A. Never leave surface units unattended at high settings. Boilovers cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.
- B. Always turn hood ON when cooking at high heat or when flambéing food (i.e. Crepes Suzette, Cherries Jubilee, Peppercorn Beef Flambé).
- C. Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter.
- D. Use proper pan size. Always use cookware appropriate for the size of the surface element.

WARNING—TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

- A. Installation work and electrical wiring must be done by qualified person(s) in accordance with all applicable codes and standards, including fire-related construction.
- B. Sufficient air is needed for proper combustion and exhausting of gases through the flue (chimney) of fuel burning equipment to prevent back drafting. Follow the heating equipment manufacturer's guidelines and safety standards such as those published by the National Fire Protection Association (NFPA), and the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), and the local code authorities.
- C. When cutting or drilling into wall or ceiling, do not damage electrical wiring and other hidden utilities.
- D. Ducted fans must always be vented to the outdoors.

WARNING—TO REDUCE THE RISK OF FIRE, USE ONLY METAL DUCTWORK.

- Do not attempt to repair or replace any part of your hood unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.

CAUTION—AUTOMATICALLY OPERATED DEVICE. TO REDUCE THE RISK OF INJURY, DISCONNECT FROM POWER SUPPLY BEFORE SERVICING. THE UNIT IS EQUIPPED WITH AN INTEGRAL DISCONNECTING SWITCH LOCATED INSIDE THE BLOWER HOUSING.

**READ AND SAVE
THESE INSTRUCTIONS.**

INSTRUCTIONS DE SÉCURITÉ IMPORTANTES

LISEZ TOUTES LES INSTRUCTIONS AVANT D'UTILISER VOTRE APPAREIL

PRÉCAUTIONS EN MATIÈRE DE SÉCURITÉ

AVERTISSEMENT : POUR RÉDUIRE LE RISQUE D'INCENDIE, DE SECOUSSE ÉLECTRIQUE OU DE BLESSURE CORPORELLE, OBSERVEZ LES PRÉCAUTIONS SUIVANTES :

- A. N'utilisez cet appareil que de la manière prévue par le fabricant. Si vous avez des questions, appelez le fabricant.
- B. Avant de réparer ou de nettoyer votre appareil, débranchez le courant au niveau du panneau de service et verrouillez les mécanismes de débranchement de service pour éviter tout branchement accidentel au courant. Si vous ne pouvez pas verrouiller les mécanismes de débranchement de service, attachez soigneusement un avertissement bien visible, comme une étiquette, au panneau de service.
- C. N'utilisez jamais cet appareil avec un mécanisme de réglage de la vitesse à semi-conducteurs.
- D. Cet appareil doit être bien mis à la terre.

ATTENTION : UNIQUEMENT À USAGE DE VENTILATION GÉNÉRALE. N'UTILISEZ JAMAIS POUR L'ÉCHAPPEMENT DE MATIÈRES ET DE VAPEURS EXPLOSIVES.

AVERTISSEMENT : POUR RÉDUIRE LE RISQUE DE BLESSURE CORPORELLE SI DE LA GRAISSE PREND FEU SUR LA SURFACE DE CUISSON DU FOUR, SUIVEZ LES INSTRUCTIONS SUIVANTES* :

- A. ÉTOUFFEZ LES FLAMMES avec un couvercle qui convient, une tôle à biscuits ou un plateau en métal, puis éteignez le brûleur. FAITES BIEN ATTENTION DE NE PAS VOUS BRÛLER. Si les flammes ne s'éteignent pas immédiatement, SORTEZ ET APPELEZ LES POMPIERS.
- B. NE DÉPLACEZ JAMAIS UNE CASSEROLLE QUI FLAMBE— Vous pouvez vous brûler.
- C. N'UTILISEZ JAMAIS D'EAU, en particulier de serviette ou de chiffon mouillé—il se produira une explosion violente de vapeur brûlante.
- D. N'UTILISEZ UN EXTINCTEUR que si :
 1. Vous avez un extincteur de classe ABC et vous savez comment l'utiliser;
 2. Le feu est réduit et confiné à l'endroit où il a commencé;
 3. Vous avez déjà appelé les pompiers;
 4. Vous combattez les flammes en tournant le dos à une sortie.

* Basé sur l'ouvrage intitulé «Kitchen Fire Safety Tips» publié par la NFPA.

AVERTISSEMENT : RÉDUISEZ LE RISQUE D'UN FEU DE GRAISSE SUR LA SURFACE DE CUISSON DU FOUR :

- A. Ne laissez jamais sans surveillance les unités de cuisson de surface à une température élevée. Le bouillonnement occasionne des débordements fumants et graisseux qui peuvent prendre feu. Chauffez à feu doux les substances huileuses, avec un réglage bas ou moyen.
- B. Ne préparez pas des mets flambés sur la cuisinière. Si vous préparez des mets flambés sous la hotte, mettez le ventilateur en marche.
- C. Nettoyez les mécanismes de ventilation fréquemment. Il ne faut pas permettre une accumulation de graisse sur le ventilateur ou sur le filtre.
- D. Utilisez une casserole de bonne taille. Utilisez toujours un ustensile de cuisine qui convienne au diamètre de l'élément de cuisson.

AVERTISSEMENT : POUR RÉDUIRE LE RISQUE D'INCENDIE, DE SECOUSSE ÉLECTRIQUE OU DE BLESSURE CORPORELLE, OBSERVEZ LES PRÉCAUTIONS SUIVANTES :

- A. Vous devez faire exécuter tous les travaux d'installation et de câblage électrique par une personne qualifiée, conformément à tous les codes et les normes en vigueur, en particulier ceux de construction relatifs aux incendies.
- B. Vous devez assez d'air pour avoir une bonne combustion et permettre l'évacuation des gaz par le conduit de cheminée du matériel de combustion du carburant, afin d'éviter tout retour d'air. Suivez les directives du fabricant de matériel de combustion et les normes de sécurité comme celles publiées par la National Fire Protection Association (NFPA) et l'American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), ainsi que les modalités des codes locaux.
- C. Si vous faites un trou ou une ouverture dans un mur ou un plafond, n'endommagez pas les fils électriques et les autres installations cachées de service public.
- D. Vous devez toujours alimenter les ventilateurs dans les conduits en air en provenance de l'extérieur.

AVERTISSEMENT : POUR RÉDUIRE LE RISQUE D'INCENDIE, N'UTILISEZ QUE DES CONDUITS EN MÉTAL.

- N'essayez jamais de remplacer ou de réparer un élément de votre hotte si le présent manuel ne le recommande pas expressément. Tout autre entretien doit être effectué par un technicien qualifié.]

ATTENTION : APPAREIL COMMANDÉ AUTOMATIQUEMENT. AFIN DE RÉDUIRE LES RISQUES DE BLESSURE, DÉBRANCHEZ L'APPAREIL DE L'ALIMENTATION ÉLECTRIQUE AVANT DE PROCÉDER À UNE RÉPARATION. L'APPAREIL EST ÉQUIPÉ D'UN SECTIONNEUR INTÉGRAL SITUÉ À L'INTÉRIEUR DU LOGEMENT DU VENTILATEUR.

**LISEZ ET CONSERVEZ
CES INSTRUCTIONS.**

Controls

NOTE: Avoid using food products that produce flames under the range hood.

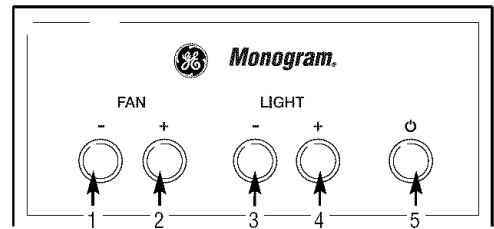
- 1 **FAN DECREASE ON/OFF.** Press to turn on and decrease fan settings. It remembers the last fan level used. The buttons allow you to cycle around to the desired setting. (Use to set the fan speed to LOW, MED, HIGH, BOOST or OFF.)
- 2 **FAN INCREASE ON/OFF.** Press to turn on and increase fan settings. It remembers the last fan level used. The buttons allow you to cycle around to the desired setting. (Use to set the fan speed to LOW, MED, HIGH, BOOST or OFF.)

SENSOR FEATURE—The hood fan will automatically turn on at the MED setting if cooking temperatures become too hot. The fan will stay on for a minimum of 3 minutes and will then turn off when temperatures cool to an appropriate level.

- 3 **LIGHT DECREASE ON/OFF.** Press to turn on and dim the lights. It remembers the last light level used. The buttons allow you to cycle around to the desired setting. (There are four light levels/settings and OFF.)
- 4 **LIGHT INCREASE ON/OFF.** Press to turn on and brighten the lights. It remembers the last light level used. The buttons allow you to cycle around to the desired setting. (There are four light levels/settings and OFF.)
- 5 **POWER ON/OFF.** Press to activate (turn on)/deactivate (turn off) the control buttons. When the buttons are active (turned on), their outer rings will be illuminated. When active (turned on), the hood lights and fan will automatically turn on at their last settings.

NOTES:

- Always deactivate (turn off) the buttons when the hood is not in use.
- If both the LIGHT and FAN are set to OFF, the buttons will automatically deactivate (turn off) after 10 seconds.



For your safety

Before servicing or cleaning the unit, switch power off at the service panel and lock the service panel to prevent power from being switched on accidentally. If the service panel cannot be locked, fasten a tag or prominent warning label to the panel.

Metal grease filters

The metal filters trap grease released by foods on the cooktop. The filters also help prevent flames (from food, grease) from damaging the inside of the hood.

For this reason, the filters must ALWAYS be in place when the hood is used. The grease filters should be cleaned every 6 months, or as needed.

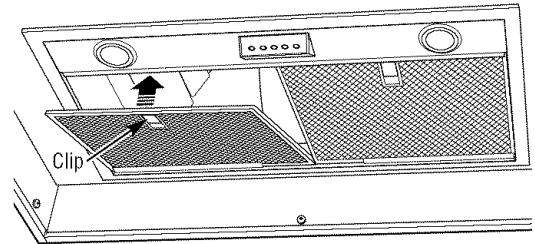
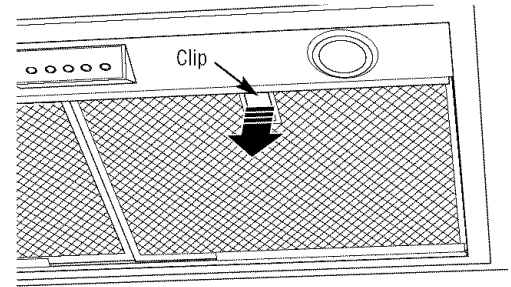
To remove:

Support the filter with one hand while pulling down filter clip with the other. Pull the filter down and out.

To replace:

1. Tip the filter into the back tab slots and lift up.
2. While maintaining slight upward pressure on filter, open clip and press into place with two hands.

To clean, swish the filter in hot soapy water and rinse in clean water or wash it in the dishwasher. Do not use abrasive cleansers.



Stainless steel hood surfaces

Do not use a steel wool pad; it will scratch the surface.

To clean the stainless steel surface, use warm sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain. Follow the cleaner instructions for cleaning the stainless steel surface.

To inquire about purchasing stainless steel appliance cleaner or polish, or to find the location of a dealer nearest you, please call our toll-free number:

National Parts Center **800.626.2002**
monogram.com

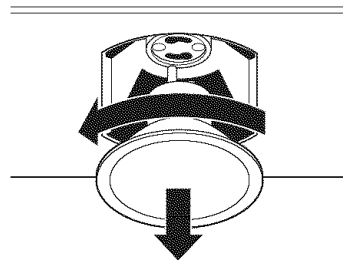
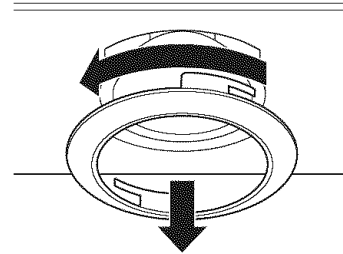
Light bulbs

To change the light bulbs:

1. Grasp the outer trim ring and twist until reaching the unlock position. Then pull the ring straight out.
2. Grasp the bulb and twist until reaching the unlock position. Then gently pull the bulb straight out.
3. Replace with the same wattage, type and size bulb. Wear gloves. Do not touch bulb with your bare fingers.

These 120 volt, 50 watt halogen bulbs with a GU10 base are available at specialty lighting stores and home building centers.

4. Replace the outer trim ring by inserting the two retaining tabs into the two tab slots, pressing the ring flush with the surface of the hood insert and twisting until reaching the lock position.



The Problem Solver

Custom Hood Insert

Questions?
Use this
problem
solver!

PROBLEM	POSSIBLE CAUSE
FAN AUTOMATICALLY TURNS ON AND CAN NOT BE TURNED OFF	<ul style="list-style-type: none"> The Sensor feature will automatically turn the fan on at the MED setting if cooking temperatures become too hot. The fan will stay on for a minimum of 3 minutes and will then turn off when temperatures cool to an appropriate level.
FAN DOES NOT OPERATE WHEN TURNED ON	<ul style="list-style-type: none"> A fuse may be blown or a circuit breaker tripped. Replace fuse or reset circuit breaker. The power disconnect switch inside the hood may be switched off. Remove the metal grease filters and flip the switch on.
FAN FAILS TO CIRCULATE AIR OR MOVES AIR SLOWER THAN NORMAL	<ul style="list-style-type: none"> Check to be sure the metal grease filters are clean. Clean the metal grease filters (see the <i>Metal grease filters</i> section). If cleaning the filters does not correct the problem, call for service.
FAN KEEPS GOING OFF AND ON	<ul style="list-style-type: none"> The motor is probably overheating and turning itself off. This can be harmful to the motor. Check to be sure the filters are clean. If off and on cycling continues, call for service.
LIGHT WILL NOT STAY ON HIGH SETTING	<ul style="list-style-type: none"> Use 120 volt, 50 watt halogen bulbs with a GU10 base and make sure they are inserted securely. See the <i>Light bulbs</i> section.
THE HOOD CONTROLS ARE NOT OPERATING CORRECTLY	<ul style="list-style-type: none"> Disconnect power to the hood by removing the fuse or turning the circuit breaker off in the home fuse box. Wait 30 seconds to allow the hood controls to reset and then replace the fuse or move the circuit breaker back on.
SEQUENTIAL PRESSES OF THE LIGHT OR FAN BUTTONS WILL SOMETIMES CHANGE THE SETTING FROM THE LOWEST SETTING--TO OFF--TO THE HIGHEST SETTING, OR FROM THE HIGHEST SETTING--TO OFF--TO THE LOWEST SETTING	<ul style="list-style-type: none"> It is normal for the light and fan buttons to cycle around through the settings so that you can easily set the controls to the desired setting.
WHEN PRESSING THE POWER ON/OFF BUTTON TO TURN ON THE LIGHT, THE FAN COMES ON INSTEAD	<ul style="list-style-type: none"> For your convenience, it is normal for the lights and fan to remember their last setting when you press the Power On/Off button. If you want only the lights on, press the "FAN +" (or the "FAN -") button until the fan is off. When you power the hood up next time, only the lights will function.

With the purchase of your new Monogram appliance, receive the assurance that if you ever need information or assistance from GE, we'll be there. All you have to do is call—toll-free!

GE Answer Center®

800.626.2000

Whatever your question about any Monogram major appliance, GE Answer Center® information service is available to help. Your call—and your question—will be answered promptly and courteously. And you can call any time. GE Answer Center® service is open 24 hours a day, 7 days a week.

OR

Visit our Website at: monogram.com

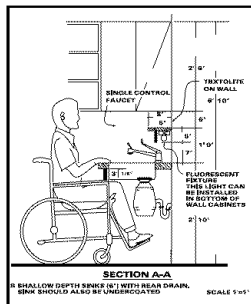
Monogram Preferred Service

800.444.1845

A GE consumer service professional will provide expert repair service, scheduled at a time that's convenient for you. Many GE Consumer Service company-operated locations offer you service today or tomorrow, or at your convenience (8:00 a.m. to 8:00 p.m. weekdays, 9:00 a.m. to 4:00 p.m. Saturdays). Our factory-trained technicians know your appliance inside and out—so most repairs can be handled in just one visit.

For Customers With Special Needs...

800.626.2000



GE offers, free of charge, a brochure to assist in planning a barrier-free kitchen for persons with limited mobility.

Consumers with impaired hearing or speech who have access to a TDD or a conventional teletypewriter may call 800.TDD.GEAC (800.833.4322) to request information or service.

Service Contracts

800.626.2224

You can have the secure feeling that GE Consumer Service will still be there after your warranty expires. Purchase a GE contract while your warranty is still in effect and you'll receive a substantial discount. With a multiple-year contract, you're assured of future service at today's prices.

Parts and Accessories

800.626.2002

Individuals qualified to service their own appliances can have parts or accessories sent directly to their home. The GE parts system provides access to over 47,000 parts...and all GE Genuine Renewal Parts are fully warranted. VISA, MasterCard and Discover cards are accepted.

User maintenance instructions contained in this manual cover procedures intended to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

YOUR MONOGRAM HOOD WARRANTY

Staple sales slip or cancelled check here. Proof of original purchase date is needed to obtain service under warranty.

WHAT IS COVERED

LIMITED ONE-YEAR WARRANTY

For one year from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace **any part of the hood** that fails because of a manufacturing defect.

.....
This warranty is extended to the original purchaser and any succeeding owner for products purchased for ordinary home use in the 48 mainland states, Hawaii and Washington, D.C. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service Location for service. In Alaska the warranty is the same except that it is LIMITED because you must pay to ship the product to the service shop or for the service technician's travel costs to your home.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care® servicers during normal working hours.

Should your appliance need service, during warranty period or beyond, call 800.444.1845. Please have your serial number and model number available when calling for service.

WHAT IS NOT COVERED

- Service trips to your home to teach you how to use the product.
 - Replacement of house fuses or resetting of circuit breakers.
 - Incidental or consequential damage caused by possible defects with this appliance.
 - Replacement of the replaceable filters.
 - Damage to the product caused by accident, fire, floods or acts of God.
 - Damage caused after delivery.
 - Failure of the product if it is used for other than its intended purpose or used commercially.
 - Improper installation.
- If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, gas, exhausting and other connecting facilities as described in the Installation Instructions provided with the product.
- Product not accessible to provide required service.

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To know what your legal rights are in your state, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company, Louisville, KY 40225

Consumer Product Ownership Registration Important Mail Today

GE Appliances



Place
1st Class
Letter
Stamp
Here

General Electric Company
Warranty Registration Department
P.O. Box 32150
Louisville, KY 40232-2150

Consumer Product Ownership Registration

Dear Customer:

Thank you for purchasing our product and thank you for placing your confidence in us. We are proud to have you as a customer!

Follow these three steps to protect your new appliance investment:



1

Complete and mail your Consumer Product Ownership Registration today. Have the peace of mind of knowing we can contact you in the unlikely event of a safety modification.

2

After completing this registration, write your model and serial numbers in this manual. You will need this information should you require service. Our service number is 800.444.1845.

3

Read your Owner's Manual carefully. It will help you operate your new appliance properly.

Important: To ensure that your product is registered, mail the separate product registration card. If the separate product registration card is missing, fold and mail the form below. No envelope is needed.

FOLD HERE

Consumer Product Ownership Registration

Important
Mail
Today!

Product

Model

Serial

Hood

Mr. Ms. Mrs. Miss

First Name _____ Last Name _____

Street Address _____

Apt. # _____ E-mail Address* _____

City _____ State _____ Zip Code _____

Date Placed In Use
Month _____ Day _____ Year _____ Phone Number _____-_____-_____



GE Consumer & Industrial Appliances
General Electric Company
Louisville, KY 40225
monogram.com

* Please provide your e-mail address to receive, via e-mail, discounts, special offers and other important communications from GE Appliances (GEA).

Check here if you do not want to receive communications from GEA's carefully selected partners.

FAILURE TO COMPLETE AND RETURN THIS CARD DOES NOT DIMINISH YOUR WARRANTY RIGHTS.

For more information about GEA's privacy and data usage policy, go to monogram.com and click on "Privacy Policy" or call 800.626.2224



TAPE CLOSED



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