## SERVICE DATA SHEET

Appliance with Electronic Oven Control

## NOTICE

This service data sheet is intended for use by persons having electrical and mechanical training and a level of knowledge of these subjects generally considered acceptable in the appliance repair trade. The manufacturer cannot be responsible, nor assume any liability, for injury or damage of any kind arising from the use of this data sheet.

## SAFE SERVICING PRACTICES

To avoid the possibility of personal injury and/or property damage, it is important that safe servicing practices be observed. The following are some, but not all, examples of safe practices.

1. Do not attempt a product repair if you have any doubts as to your ability to complete it in a safe and satisfactory manner.
2. Before servicing or moving an appliance, remove power cord from electric outlet, trip circuit breaker to Off, or remove fuse.
3. Never interfere with the proper installation of any safety device.
4. USE ONLY REPLACEMENT PARTS SPECIFIED FOR THIS APPLIANCE. SUBSTITUTIONS MAY DEFEAT COMPLIANCE WITH SAFETY STANDARDS SET FOR HOME APPLIANCES.
5. GROUNDING: The standard color coding for safety ground wires is GREEN OR GREEN WITH YELLOW STRIPES. Ground leads are not to be used as current carrying conductors. IT IS EXTREMELY IMPORTANT THAT THE SERVICE TECHNICIAN REESTABLISH ALL SAFETY GROUNDS PRIOR TO COMPLETION OF SERVICE. FAILURE TO DO SO WILL CREATE A POTENTIAL HAZARD.
6. Prior to returning the product to service, ensure that:

- All electric connections are correct and secure.
- All electrical leads are properly dressed and secured away from sharp edges, high-temperature components, and moving parts.
- All uninsulated electrical terminals, connectors, heaters, etc. are adequately spaced away from all metal parts and panels.
- All safety grounds (both internal and external) are correctly and securely reassembled.
- All panels are properly and securely reassembled.


## IMPORTANT NOTES

1. This unit includes an EOC - Relay Board and an EOC - Display Board.
2. The included board is not field repairable.
3. The oven temperature can be calibrated, see Use and Care Manual.
4. The $\square$ pin on board connectors indicates pin number 1 .

## DATA SHEET ABBREVIATIONS AND TERMINOLOGY

EOC : Electronic Oven Control
LED: Light-Emitting Diode
MDL : Motor Door Latch
DLB: Double Line Break
RTD : Resistance Temperature Detector / Oven Probe

## ILLUSTRATION OF OVEN CONTROLS



## ELECTRONIC OVEN CONTROL (EOC) - DISPLAY BOARD



## Display Board Legend:

J2 Keyboard connection.
P1 Micro programming (not used).
P2 DC power input.
J3 Relays control outputs (bake \& broil elements, light, MDL, DLB, convection element, convection fan) for upper oven.
J4 Relays control outputs (cooling fan) for both ovens.
J5 Relays control outputs (bake \& broil elements, light, MDL, DLB, convection element, convection fan for lower oven.
P6 Temperature probe inputs.
P8 Door switch and MDL switch for upper oven.
P10 Door switch and MDL switch for lower oven.

## ELECTRONIC OVEN CONTROL (EOC) - RELAY BOARD



Relay Board Legend:

P1 Double line break (L2 out), upper oven.
P2 Double line break (L2 out), lower oven.
P3 L2 in, upper oven.
P4 L2 in, lower oven.
P5 L1, upper oven.
P6 L1, lower oven.
P7 Broil, upper oven.
P8 Broil, lower oven.
P9 Bake, upper oven.
P10 Bake, lower oven.
P11 Not used.
P12 Not used.
P13 Convection element, upper oven.
P15 L1 in
P16 Convection element, lower oven.
P17 Not used.
P18 Not used.
P19 Not used.

K1 Double line break relay, upper oven.
K2 Double line break relay, lower oven.
K3 Broil relay, upper oven.
K4 Broil relay, lower oven.
K5 Bake relay, upper oven.
K6 Bake relay, lower oven.
K9 Convection fan, upper oven.
K10 Convection fan, lower oven.
K11 Motor door latch relay, upper oven.
K12 Motor door latch relay, lower oven.
K13 Oven light relay, lower oven.
K14 Oven light relay, upper oven.
K15 Cooling fan, low speed relay, lower oven.
K16 Cooling fan, low speed relay, upper oven.
K17 Cooling fan, high speed relay, lower oven.
K18 Cooling fan, high speed relay, upper oven.
K19 Convection element, upper oven.
K20 Convection element, lower oven.

J2 DC power output to display board.
J3 AC power outputs (motor door latch, light, cooling fan, convection fan) for upper oven.
J4 AC power outputs (motor door latch, light, cooling fan, convection fan) for lower oven.
L1 and Neutral input.
J5 Relays control inputs (bake \& broil elements, light, motor door latch, DLB, convection fan) for upper oven.
J6 Relays control inputs (cooling fan) for both ovens. Convection element upper / lower oven.
J7 Relays control inputs (bake \& broil elements, light, motor door latch, DLB, convection fan) for lower oven.

| RTD SCALE |  |  |
| :---: | :---: | :---: |
| Temp. ${ }^{\circ} \mathrm{F}$ | Temp. $^{\circ} \mathrm{C}$ | Resistance (ohms) |
| $32 \pm 1.9$ | $0.0 \pm 1.1$ | $1000 \pm 4.0$ |
| $75 \pm 2.5$ | $23.9 \pm 1.4$ | $1091 \pm 5.3$ |
| $250 \pm 4.4$ | $121.1 \pm 2.4$ | $1453 \pm 8.9$ |
| $350 \pm 5.4$ | $176.7 \pm 3.0$ | $1654 \pm 10.8$ |
| $450 \pm 6.9$ | $232.2 \pm 3.8$ | $1852 \pm 13.5$ |
| $550 \pm 8.2$ | $287.8 \pm 4.6$ | $2047 \pm 15.8$ |
| $650 \pm 9.6$ | $343.3 \pm 5.3$ | $2237 \pm 18.5$ |
| $900 \pm 13.6$ | $482.2 \pm 7.6$ | $2697 \pm 24.4$ |


| ELECTRICAL RATING |  |  |
| :---: | :---: | :---: |
|  | $27^{\prime \prime}$ Model | $30 "$ Model |
| Broil Element <br> Wattage | $3400 \mathrm{~W} /$ <br> 2554 W | $4000 \mathrm{~W} /$ <br> 3004 W |
| Bake Element <br> Wattage | $1450 \mathrm{~W} /$ | $2200 \mathrm{~W} /$ |
| Convection <br> Element <br> Wattage | 3089 W | 1652 W |
| KW Rating <br> $240 / 208 \mathrm{~V}$ | See serial plate |  |

- Models with dual convection fans.


## OVEN

TEMPERATURE SENSOR

UPPER OVEN CIRCUIT ANALYSIS MATRIX

|  | On Relay Board |  |  |  |  |  |  |  |  | On Display Board <br> Door Switch P8-3 / P8-5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | ELEMENTS |  |  | Conv | Oven | Door | DLB | Cooling Fan | Cooling Fan |  |
|  | Bake P9 | Broil P7 | $\begin{aligned} & \text { Conv } \\ & \text { P13 } \end{aligned}$ | $\begin{aligned} & \text { Fan } \\ & \text { J3-4 } \end{aligned}$ | $\begin{aligned} & \text { Light } \\ & \text { J3-6 } \end{aligned}$ | Motor J3-5 | L2 out P1 | Low Speed J3-7 | High Speed J3-8 |  |
| Bake | X | X | X | X |  |  | X | X |  |  |
| Broil |  | X |  |  |  |  | X | X | X |  |
| Convection Bake | X | X | X | X |  |  | X | X |  |  |
| Convection Roast | X | X | X | X |  |  | X | X |  |  |
| Convection Broil |  | X |  | X |  |  | X | X | X |  |
| Clean | X | X |  |  |  |  | X | X | X |  |
| Locking / Unlocking |  |  |  |  |  | X |  |  |  |  |
| Light |  |  |  |  | X |  |  |  |  |  |
| Door Open |  |  |  |  | X |  |  |  |  |  |
| Door Closed |  |  |  |  |  |  |  |  |  | X |

## LOWER OVEN CIRCUIT ANALYSIS MATRIX

|  | On Relay Board |  |  |  |  |  |  |  |  | On Display Board <br> Door Switch <br> P10-3 / P10-6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | ELEMENTS |  |  | Con |  |  | DLB | Cooling Fan | Cooling Fan |  |
|  | Bake <br> P10 | Broil P8 | $\begin{gathered} \text { Conv } \\ \text { P16 } \end{gathered}$ | $\begin{aligned} & \text { Fan } \\ & \text { J4-5 } \end{aligned}$ | $\begin{aligned} & \text { Light } \\ & \text { J4-7 } \end{aligned}$ | Motor J4-6 | $\begin{aligned} & \text { L2 out } \\ & \text { P2 } \end{aligned}$ | Low Speed J4-8 | High Speed J4-9 |  |
| Bake | X | X | X | X |  |  | X | X |  |  |
| Broil |  | X |  |  |  |  | X | X | X |  |
| Convection Bake | X | X | X | X |  |  | X | X |  |  |
| Convection Roast | X | X | X | X |  |  | X | X |  |  |
| Convection Broil |  | X |  | X |  |  | X | X | X |  |
| Clean | X | X |  |  |  |  | X | X | X |  |
| Locking / Unlocking |  |  |  |  |  | X |  |  |  |  |
| Light |  |  |  |  | X |  |  |  |  |  |
| Door Open |  |  |  |  | X |  |  |  |  |  |
| Door Closed |  |  |  |  |  |  |  |  |  | X |

## ELECTRONIC OVEN CONTROL (EOC) FAULT CODE DESCRIPTIONS

Note: Generally speaking "F1x" implies a control failure, "F3x" an oven probe problem, and "F9x" a latch motor problem.

| Code | Condition / Cause | Suggested Corrective Action |
| :---: | :---: | :---: |
| F10 | Control has sensed a potential runaway oven condition. Control may have shorted relay, RTD sensor probe may have a gone bad. | - Check RTD sensor probe and replace if necessary. If oven is overheating, disconnect power. If oven continues to overheat when power is reapplied, replace the EOC-Display Board. |
| F11 | Shorted Key: a key has been detected as pressed (for a long period) will be considered a shorted key alarm and will terminate all oven activity. | - Press Clear or Cancel key. <br> - If fault returns, replace the keyboard (membrane). <br> - If the problem persists, replace the EOC- Display Board. |
| F13 | Control's internal checksum may have become corrupted. | - Press CLEAR key. - Disconnect power, wait 10 seconds ad reapply power. If fault returns upon power-up, replace EOC- Display Board. |
| F14 | Misconnected keyboard cable. | - Disconnect power. Verify the flat cable connection between the keyboard membrane and the EOC- Display Board on J2. <br> - If the problem persists, replace the EOC- Display Board. <br> - If the connection is good but the problem persists, replace the keyboard (membrane switch). |
| F15 | Controller self check failed. | - Replace the EOC-Display Board. |
| F30 | Open RTD sensor probe/ wiring problem. Note: EOC may initially display an "F10", thinking a runaway condition exists. | - Check wiring in probe circuit for possible open condition. <br> - Check RTD resistance at room temperature (compare to probe resistance chart). If resistance does not match the chart, replace the RTD sensor |
| F31 | Shorted RTD sensor probe / wiring problem. | probe. <br> - Let the oven cool down and restart the function <br> - If the problem persists, replace the EOC- Display Board. |
| F62 | Missing zero-cross signal. | - The 60 Hz synchronization signal (zero-cross) is sent by the EOC-Relay Board to the EOC-Display Board. Verify first the connection between the EOC-Relay Board on connector J2 pin 5 and the EOC-Display Board on connector P2 pin 5 (check for continuity). <br> - If wiring is good, replace the EOC-Relay Board. <br> - If problem persists, replace the EOC- Display Board. |
| F90 | Door motor mechanism failure. The controller does not see the motor rotating. | - Press CLEAR key. <br> - If CLEAR key does not eliminate problem, turn off power for 30 seconds, then turn on power. <br> - Check wiring of Lock Motor, Lock Switch and Door Switch circuits. <br> - Unplug the lock motor from the board and apply power (L1) directly to the Lock Motor. If the motor does not rotate, replace Lock Motor Assembly. <br> - Check Lock Switch for proper operation (do they open and close, check with ohmmeter). The Lock Motor may be powered as in above step to open and close Lock Switch. If the Lock Switch is defective, replace Motor Lock Assembly. <br> - If all above steps fail to correct situation, replace the EOC- Display Board or the EOC- Relay Board in the event of a motor that does not rotate. |



NOTES

